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18 October 2016

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NOTICE OF MEETING - LICENSING APPLICATIONS SUB-COMMITTEE 1 - TUESDAY 1 NOVEMBER 2016

A meeting of Licensing Applications Sub-Committee 1 will be held on Tuesday 1 November 2016 at 5.00pm in the Council Chamber, Civic Offices, Bridge Street, Reading.

The agenda for the meeting is set out below.

AGENDA

WARDS AFFECTED PAGE NO

1. DECLARATIONS OF INTEREST

(a) Councillors to declare any disclosable pecuniary interests they may have in relation to the items for consideration;

(b) Councillors to declare whether they wish to speak on the grounds they:

(i) Have submitted a relevant representation as an interested party; or

(ii) Will be speaking on behalf of an interested party.

2. MINUTES OF THE MEETINGS OF LICENSING APPLICATIONS SUB-COMMITTEES

To confirm the Minutes of the meeting of Licensing Applications Sub-Committee 2 held on 7 July 2016 and Licensing Applications Sub-Committee 1 held on 19 July 2016 as correct records. 1
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3.	APPLICATION FOR THE REVIEW OF A PREMISES LICENCE, ISLAND PIZZA AND GRILL, PIPERS ISLAND, CAVERSHAM BRIDGE, READING	CAVERSHAM WARD	11
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To consider an application to review the Premises Licence in respect of Island Pizza and Grill, Pipers Island, Caversham Bridge, Reading.

LICENSING APPLICATIONS SUB-COMMITTEE 2 MINUTES - 7 JULY 2016

Present: Councillors Woodward (Chair), Dennis and Skeats.

9. MINUTES

The Minutes of the meetings of Licensing Applications Sub-Committee 2 held on 2 June 2016 and Licensing Applications Sub-Committee 1 held on 15 June 2016 were confirmed as correct records and signed by the Chair.

10. APPLICATION FOR THE VARIATION OF A PREMISES LICENCE - THREE GUINEAS, STATION APPROACH, READING

The Head of Planning, Development and Regulatory Services submitted a report on an application by Fuller, Smith & Turner PLC for the variation of the Premises Licence in respect of Three Guineas, Station Approach, Reading, RG1 1LY.

The Premises Licence indicated that the following licensable activities were permitted:

Hours for the Exhibition of Films, Performance of Live Music, Playing of Recorded Music, Performance of Dance, Anything Similar to Live Music, Recorded Music & Performance of Dance

Monday to Saturday	0900 hours until 2330 hours
Sunday	1000 hours until 2330 hours

Hours for the Provision of Late Night Refreshment

Monday to Sunday	2300 hours until 2330 hours
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Hours for the Sale by Retail of Alcohol

Monday to Saturday	0900 hours until 2330 hours
Sunday	1000 hours until 2330 hours

Hours the Premises are Open of the Public

Monday to Sunday	0700 hours until 0000 hours
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A copy of the Premises Licence was attached to the report at Appendix I.

The original application was seeking to vary the Premises Licence to allow licensable activities for regulated entertainment, provision of late night refreshment and sale of alcohol until 0200 hours every day of the week and for the start time of all activities to be 0900 hours Monday to Saturday and 1000 hours on Sunday and for the premises to be open to the public from 0600 hours to 0230 hours Monday to Saturday and 0600 hours until 0200 hours on Sunday. The applicant had since amended the application to request the following:

Hours for the Provision of Late Night Refreshment

Monday to Sunday	2300 hours until 0030 hours
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Hours for the Sale by Retail of Alcohol

LICENSING APPLICATIONS SUB-COMMITTEE 2 MINUTES - 7 JULY 2016

Monday to Saturday	0900 hours until 0000 hours
Sunday	1000 hours until 0000 hours

Hours the Premises are Open of the Public

Monday to Sunday	0600 hours until 0030 hours
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The application also sought to vary the layout of the premises in accordance with the supplied plans; the changes included the refurbishment of the ground floor and outside areas and to develop the new basement area with entrance lobby and bar server. The application also requested that, as a consequence of the proposed variation, some conditions were removed from the licence, some conditions to be amended and for two conditions to be added to the licence.

A copy of the application form was attached to the report at Appendix II.

Representations against the application had been received from Thames Valley Police, which was attached to the report at Appendix III, British Transport Police, which was attached to the report at Appendix IV, Reading Borough Council Licensing Team, which was attached to the report at Appendix V, Reading Borough Council Environmental Protection (Noise) Team, which was attached to the report at Appendix VI and Councillor Tony Page, Abbey Ward Councillor, which was attached to the report at Appendix VII. A plan showing the location of the premises (identified in black) and surrounding area was attached at Appendix VIII.

The applicant had agreed conditions with the Environmental Protections (Noise) Team subject to “undue disturbance” being substituted by “public nuisance” in the condition which is headed “Noise Emanation”, and “on the ground floor” be added at the end of the condition headed “Doors And Windows Closed During Amplified Speech/Music”.

The report stated that in considering representations received, the Licensing Authority had a duty to carry out its functions with a view to promoting the four licensing objectives, as follows:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

The report set out paragraphs 8.1.1, 8.1.2, 8.1.9, 8.5.1 to 8.5.3 and 8.6.1, 8.6.4, 8.6.5 and 8.6.8 of the Council’s Statement of Licensing Policy (October 2013). Paragraphs 8.5.1, 8.5.2 and 8.5.3, regarding the application of the Cumulative Impact Policy (CIP), stated that the policy applied to all applications for premises licences and club premises certificates for material variations for premises within the Reading Central CIP area. Material variations included an increase to the hours, capacity and all other variations likely to add to cumulative impact in the Reading Central CIP area. The policy would only be applied where there had been relevant representations. Where there were no relevant representations, it was the duty of the licensing authority to grant the application subject to the conditions in the operating schedule and the mandatory conditions imposed by law. The policy took a different approach to different types of premises. In the case of applications for hybrid premises that would fall into more than one type, the predominant use would be taken for the purposes of the policy.

LICENSING APPLICATIONS SUB-COMMITTEE 2 MINUTES - 7 JULY 2016

The report also set out paragraphs 8.33, 8.34, 8.39, 9.12 and 9.13 of the amended guidance issued under Section 182 of the Licensing Act 2003, which stated that in their role as a responsible authority, the police were an essential source of advice and information on the impact and potential impact of licensable activities, particularly on the crime and disorder objective. The police had a key role in managing the night-time economy and should have good working relationships with those operating in their local area. The police should be the licensing authority's main source of advice on matters relating to the promotion of the crime and disorder licensing objective, but might also be able to make relevant representations with regard to other licensing objectives if they had evidence to support such representations. The licensing authority should accept all reasonable and proportionate representations by the police unless the authority had evidence that to do so would not be appropriate for the promotion of the licensing objectives. However, it remained incumbent on the police to ensure that their representations could withstand the scrutiny to which they would be subject at a hearing.

Sergeant Rob Pitman and Mr Mike King, Thames Valley Police, who had submitted a representation, were present at the meeting and addressed the Sub-Committee on the application. Inspector John Angell, British Transport Police, who had submitted a representation, was present at the meeting and addressed the Sub-Committee on the application. Mr Richard French, Reading Borough Council Licensing, who had submitted a representation, was present at the meeting and addressed the Sub-Committee on the application.

Mr Ian Torpey, Fuller's Operations Manager, Mr Andrew Durn, Project Manager, and Mr Nick Cameron, former manager of the Parcel Yard, were present at the meeting and were represented by Mr James Anderson from Poppleston Allen. All four addressed the Sub-Committee on the application.

Resolved -

That, in order to promote the four licensing objectives and having regard to the oral and written representations made, the Secretary of State's guidance, in particular paragraphs 8.33, 8.34, 8.39, 9.12 and 9.13 and the Council's Statement of Licensing Policy in respect of cumulative impact, in particular paragraphs 8.1.1, 8.1.2, 8.1.9, 8.5.1 to 8.5.3, 8.6.1, 8.6.4, 8.6.5 and 8.6.8, the Sub-Committee was satisfied that the presumption against granting the application to vary the licence in respect of the Three Guineas, Station Approach, had been rebutted because the Sub-Committee was satisfied that the existing conditions were sufficient to prevent the licensing objectives being undermined as a result of the variation. The application was therefore granted to the following extent:

- (1) The hours be amended as follows:

Hours for the Provision of Late Night Refreshment

Monday to Sunday	2300 hours until 0030 hours
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Hours for the Sale by Retail of Alcohol

Monday to Saturday	0900 hours until 0000 hours
Sunday	1000 hours until 0000 hours

Hours the Premises are Open of the Public

Monday to Sunday

0600 hours until 0030 hours

- (2) That the layout of the premises in accordance with plans supplied by the applicant be changed to permit:
- i. Refurbishment of the ground floor and outside areas;
 - ii. Development of a new basement area with entrance lobby and bar servery;
- (3) That the following conditions be attached to the licence:
- (a) Clearly legible and suitable notices shall be displayed at all exits requesting customers to respect the needs of local residents and to leave the premises area quietly. After 2300 hours staff shall be available to ensure that customers disperse quietly;
 - (b) The Licensee shall ensure that no noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to public nuisance to local residents;
 - (c) All external doors and windows must be kept closed, other than for access and egress, when events involving amplified music or speech are taking place on the ground floor;
 - (d) An adequate number of waste receptacles for use by patrons shall be provided in positions agreed with the licensing authority and it shall be the responsibility of the Premise Licence Holder to empty and dispose of the collected refuse at a frequency to be agreed with the licensing authority;
 - (e) An entry, closure and dispersal policy, as agreed with Thames Valley Police and the Licensing Authority, for controlling the opening and closing of the premises and the departure of customers at the conclusion of licensable activities must be put in place and must be actively operated. The Designated Premises Supervisor or duly nominated representative shall ensure that active dispersal is carried out so as not to cause undue disturbance to local residents.

(The meeting started at 9.30am and finished at 1.20pm)

Present: Councillors Woodward (Chair), Dennis and Livingston.

11. MINUTES

The Minutes of the meeting of Licensing Applications Sub-Committee 1 held on 19 April 2016 and Licensing Applications Sub-Committee 2 held on 30 June 2016 were confirmed as correct records and signed by the Chair.

12. EXCLUSION OF THE PRESS AND PUBLIC

Resolved - That, in accordance with Regulation 14(2) of the Licensing Act 2003 (Hearings) Regulations 2005, members of the press and public be excluded during consideration of the following items of business on the grounds that the public interest in doing so outweighed the public interest in the hearing taking place in public.

13. APPLICATION FOR THE GRANT OF A PERSONAL LICENCE

The Head of Planning, Development and Regulatory Services submitted a report on an application for the grant of a personal licence.

The report set out a summary of the application and relevant documents were appended to the report.

The report stated that in determining the application, if the chief officer of police was satisfied that granting the licence would undermine the crime prevention objective, he must, within the period of 14 days beginning with the day he had received the notice under Section 120 (4) of the Licensing Act 2004, give the authority a notice stating the reasons why he was so satisfied (an "objection notice"). Where no objection notice was given within that period (or the notice was withdrawn), the authority must grant the application. Having regard to the objection notice, the Licensing Authority must hold a hearing to consider the objection notice unless the applicant, the Chief of Police and the Authority agreed that this was unnecessary; and having regard to the notice the Authority must reject the application if it considered it necessary for the promotion of the crime prevention objective to do so; and grant the application in any other case.

On 24 June 2016 the Licensing Section had received a notice of objection from Thames Valley Police in respect of the application, which was attached to the report at Appendix II.

The report also stated that the Council's Licensing Policy Statement set out that under the Act, Licensing Authorities would automatically grant applications for personal licences so long as the applicant was 18 years or over, had possession of the qualification determined by the Secretary of State, had not had a personal licence forfeited within five years of the date of application and had not been convicted of any relevant offence or any relevant foreign offence. Such applications would be dealt with by way of a purely administrative process within the Licensing Section. Thames Valley Police might make representations where the applicant had been convicted of a relevant offence or relevant foreign offence. In such cases the Licensing Sub-Committee would consider the matter and the application would be refused if the Sub-Committee decided that refusal was in the interest of the promotion of the prevention of crime objective. In all other cases the application would be granted.

LICENSING APPLICATIONS SUB-COMMITTEE 1 MINUTES - 19 JULY 2016

The applicant GC was present at the meeting and addressed the Sub-Committee on his application.

Mike King, Thames Valley Police, was present and addressed the Sub-Committee.

Resolved -

That having reviewed the application for a personal licence in respect of GC and having had regard to the licensing objective for the prevention of crime, which the Sub-Committee did not believe would be undermined if the licence was granted, and the oral and written representations made, the Secretary of State's guidance and the Council's Statement of Licensing Policy, the Sub-Committee concluded that it is appropriate and proportionate to grant a personal licence.

14. APPLICATION FOR GRANT OF A PREMISES LICENCE - OKTOBERFEST, PALMER PARK, WOKINGHAM ROAD, READING

The Head of Planning, Development and Regulatory Services submitted a report on an application by London Oktoberfest Ltd for the grant of a Premises Licence in respect of Oktoberfest, Palmer Park, Wokingham Road, Reading.

The application was requesting a premises licence from 15 to 18 September 2016 which would permit the following licensable activities:

Live Music

Thursday and Friday	1700 hours until 2230 hours
Saturday	1230 hours until 2230 hours
Sunday	1230 hours until 1800 hours

Recorded Music

Thursday and Friday	1700 hours until 2300 hours
Saturday	1230 hours until 2300 hours
Sunday	1230 hours until 1830 hours

Sale of Alcohol (on the premises only)

Thursday and Friday	1700 hours until 2300 hours
Saturday	1230 hours until 2300 hours
Sunday	1230 hours until 1830 hours

A copy of the application form was attached to the report at Appendix 1.

Five representations against the application had been received from residents and were attached to the report at Appendix 3. Representations were also received from Reading Borough Council Licensing Team and Reading Borough Council Environmental Protection Noise and Nuisance Team; however following the agreement of the proposed conditions with the applicant which were attached to the report at Appendix 2 the objections had been withdrawn. A plan showing the location of the premises had been included with the application.

The report stated that in considering representations received, the Licensing Authority had a duty to carry out its functions with a view to promoting the four licensing objectives, as follows:

LICENSING APPLICATIONS SUB-COMMITTEE 1 MINUTES - 19 JULY 2016

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

The report also stated that paragraph 11.4.1 of the Council's Statement of Licensing Policy, regarding licensing hours for Licensed Premises in Residential Areas, stated that in general the Authority would deal with the issue of licensing hours on the individual merits of each application, but that when issuing a licence, stricter conditions were likely to be imposed with regard to noise control in the case of premises that were situated in largely residential areas. In general, public houses located in and catering for residential areas wishing to open beyond 11pm would need to demonstrate clearly that public nuisance would not result from later operation.

The report also stated that the Licensing Act 2003 Section 18 (6) stated that any relevant representation should be considered in the context of the likely effect of the grant of the premises licence on the promotion of the licensing objectives. Therefore, in the context of the grant of a licence, it was reasonable for the Licensing Authority to base its decision on an application on what the likely effects of granting a licence would have on the promotion of the licensing objectives. The report also set out paragraphs 8.33 to 8.39 of the Amended Guidance issued under Section 182 of the Licensing Act 2003 March 2015.

Mr Carsten Raun, London Oktoberfest Ltd, was present and addressed the Sub-Committee on the application.

Resolved -

- (1) That, in order to promote the four licensing objectives, and having regard to the oral and written representations made, the Secretary of State's guidance and the Council's Statement of Licensing Policy, the application in respect of Oktoberfest, Palmer Park, Wokingham Road, be granted as follows because the Sub-Committee was satisfied that the licensing objectives wouldn't be undermined by granting the application:

Live Music

Thursday and Friday	1700 hours until 2230 hours
Saturday	1230 hours until 2230 hours
Sunday	1230 hours until 1800 hours

Recorded Music

Thursday and Friday	1700 hours until 2300 hours
Saturday	1230 hours until 2300 hours
Sunday	1230 hours until 1830 hours

Sale of Alcohol (on the premises only)

Thursday and Friday	1700 hours until 2300 hours
Saturday	1230 hours until 2300 hours
Sunday	1230 hours until 1830 hours

- (2) That the following conditions be attached to the licence:

LICENSING APPLICATIONS SUB-COMMITTEE 1 MINUTES - 19 JULY 2016

- (a) The premises shall at all times operate a Challenge 25 policy to prevent any customers who attempt to purchase alcohol and who appear to the staff member to be under the age of 25 years from making such a purchase without having first provided identification. Only a valid British driver's licence showing a photograph of the person, a valid passport or a nationally approved proof of age card showing the 'Pass' hologram (or any other similarly nationally recognised scheme) are to be accepted as identification;
- (b) Where a requirement for SIA door supervisors is identified the Premises Licence Holder shall keep and maintain a register of door supervisors. The register will show the following details:
 - (i) the name, home address and registration number of all door supervisors working at the premises;
 - (ii) SIA registration number;
 - (iii) date and time that the door supervisor commenced duty, countersigned by the Designated Premises Supervisor or Duty Manager;
 - (iv) any incident of crime and disorder, or concerning children, must be recorded giving names of the door supervisors involved;
 - (v) date and time the door supervisor finished work, countersigned by the Designated Premises Supervisor or the Duty Manager;
 - (vi) the door supervisor register must be kept at the licensed premises and be available for inspection by Thames Valley Police or an authorised officer from Reading Borough Council and shall be retained for a period of six months from the date of the event;
- (c) Alcoholic beverages provided and sold at the premises shall not be permitted to be taken off the premises. Door staff or staff nominated by the event organiser shall prevent alcohol being brought onto the site and leaving the site;
- (d) Clearly legible and suitable notices shall be displayed at all exits requesting customers to respect the needs of local residents and to leave the premises and area quietly. Staff shall be available to ensure that customers disperse quietly;
- (e) All cashiers who are selling alcohol shall be trained to record refusals of sales of alcohol in a refusals book/register. The book/register shall contain:
 - details of the time and date the refusal was made;
 - the identity of the staff member refusing the sale;
 - details of the alcohol the person attempted to purchase;

This book/register shall be available for inspection when requested by an authorised officer of Reading Borough Council or Thames Valley Police;

- (f) An incident book/register shall be maintained to record all incidents of crime and disorder occurring at the premises. Details of occasions when the police are called to the premises shall be recorded. This book/register shall be made available for inspection when requested by a Police Officer or an authorised officer of Reading Borough Council at any time during the event;
- (g) All incidents that are recorded in the incident register shall be signed off by the Designated Premises Supervisor or nominated representative. A daily review of the incident register shall also be carried out by the Designated Premises Supervisor;
- (h) The Premises Licence Holder shall ensure that any staff employed by them and involved in the sale of alcohol undergo training upon induction regarding the Challenge 25 proof of age checking policy. This shall include, but not be limited to, dealing with the refusal of sales, proxy purchasing and identifying intoxicated persons who attempt to purchase alcohol. All training sessions are to be documented in English. Records of training shall be made available to an authorised officer of Thames Valley Police and Reading Borough Council upon request;
- (i) An active dispersal policy shall be devised, documented and implemented on the premises. This dispersal policy shall include, but not be limited to, staff members being available to disperse customers from the premises and immediate vicinity and to advise customers to respect the needs of local residents and leave quietly. A suitable amount of staff shall be available to ensure customers are dispersed from the site and immediate vicinity and shall be available until the last customer has left the premises. This dispersal policy shall be in written form and be made available for inspection to authorised officers of Reading Borough Council and Thames valley Police;
- (j) The event will be run in accordance with the submitted Event Management Plan, as submitted by the applicant to Reading Borough Council, and shall form part of the premises licence conditions for the event;
- (k) The Premises Licence Holder shall provide a UK address for the Designated Premises Supervisor before the Premises Licence comes into force;
- (l) The control limits set at the mixer position shall be adequate to ensure that the music noise level shall not at any noise sensitive premises exceed the background noise level (average hourly L90) by more than 15dB(A) over a 15 minute period throughout the event;
- (m) Noise monitoring shall be conducted at reasonable and regular intervals and at least once per hour during periods of regulated

entertainment by a designated sound manager using a noise meter to ensure compliance with condition (l) above. The monitoring locations shall be selected to be representative of the residential properties most likely to be affected by noise;

- (n) A written log shall be kept of measured noise levels, complaints received, and any actions taken to control the noise and this log shall be made available to an authorised officer of Reading Borough Council on request;
- (o) The designated sound manager shall be capable of exercising control over all of the music and amplified speech sound levels;
- (p) The designated sound manager shall be on site for the duration of the festival;
- (q) During operating hours, the Premises Licence Holder or a nominated representative shall be available to receive and respond to nuisance-related complaints;
- (r) In advance of the event, the event shall be notified to local residents via a letter drop which shall include a contact name and telephone number via which complaints about noise can be made on the days of the event. During operating hours, the Premises Licence Holder or a nominated representative shall be available to receive and respond to nuisance-related complaints.

(The meeting started at 5.00pm and finished at 6.48pm)

LICENSING ACT 2003 HEARING - TUESDAY 1ST NOVEMBER 2016 @ 1700HRS

APPLICATION FOR THE REVIEW OF A PREMISES LICENCE

1. Premises:

Island Pizza and Grill (formerly Island Bar and Restaurant)
Pipers Island
Caversham Bridge
Reading
RG4 8AH

2. Applicants Requesting Review:

Reading Borough Council Environmental and Nuisance Team

3. Grounds for Review

An application for the review of a premises licence pursuant to the Licensing Act 2003 was received by the Licensing Authority on 12th September 2016 for the above named premises.

The application outlines numerous incidents of public nuisance that have taken place at the premises since 2014. The incidents detailed in the review application have generally occurred between 2300hrs and 0400hrs. The application states that the noise being generated from the premises was so severe so as to warrant a noise abatement notice being served on the premises licence holder on 21st December 2015. Further noise nuisance occurred in August 2016 on more than one occasion which was arguably a breach of the noise abatement notice. The application also raises significant concerns about the management of the premises and the lack of any effective noise monitoring between the hours of 2300hrs and 0400hrs.

The applicant seeks revocation of the premises licence as the only definitive means of promoting the licensing objectives - particularly the prevention of public nuisance. If the Licensing Committee were not minded to revoke the licence then the applicant would seek the removal of all live and recorded music from the licence; the removal of the exemption to play live music between 0800hrs and 2300hrs under Section 177A of the Licensing Act 2003 and the removal of the Designated Premises Supervisor due to his lack of control over the noise issues discovered at the premises and his poor management in breaching licence conditions and the noise abatement notice.

Supporting representations from Thames Valley Police and Reading Borough Council's Licensing team were received and these also outline concerns in regard to licence conditions consistently being breached and issues surrounding crime and disorder at the venue.

4. Date of receipt of application: 12th September 2016

A copy of the review application and appendices received are attached as Appendix RF-1

5. Date of closure of period for representations: 10th October 2016

6. Representations received:

During the 28 day consultation period, the following representations were received from:

1. Reading Borough Council's Licensing team (attached at appendix RF-2)
2. Thames Valley Police (attached at appendix RF-3)

These were the only valid representations received within the statutory timescales for the application.

A plan showing the location of the premises (in black) and surrounding streets is attached as Appendix RF-4.

7. Background

The premises is located on Pipers Island on Caversham Bridge and is surrounded by a mix of business properties and residential dwellings.

The Premises Licence Holder is stated as: Reading Island Bar Ltd

The Designated Premises Supervisor is stated as: Omer Yucel

The premises currently has the benefit of a premises licence for the activities and hours detailed below: A copy of the current licence is attached at Appendix RF-5

Hours for the Performance of Live Music

Monday	from 1800hrs until 2400hrs
Tuesday	from 1800hrs until 2400hrs
Wednesday	from 1800hrs until 2400hrs
Thursday	from 1800hrs until 2400hrs
Friday	from 1100hrs until 0100hrs
Saturday	from 1100hrs until 0100hrs
Sunday	from 1800hrs until 2400hrs

Live Music shall be permitted outdoors between 0900hrs and 2100hrs Monday to Sunday only. It shall be unamplified and for one hour a day only.

Hours for the Playing of Recorded Music

Monday	from 1100hrs until 2400hrs
Tuesday	from 1100hrs until 2400hrs
Wednesday	from 1100hrs until 2400hrs
Thursday	from 1100hrs until 2400hrs
Friday	from 1100hrs until 0100hrs
Saturday	from 1100hrs until 0100hrs
Sunday	from 1100hrs until 2400hrs

Hours for the Performance of Dance

Monday	from 1800hrs until 2400hrs
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Tuesday	from 1800hrs until 2400hrs
Wednesday	from 1800hrs until 2400hrs
Thursday	from 1800hrs until 2400hrs
Friday	from 1100hrs until 0100hrs
Saturday	from 1100hrs until 0100hrs
Sunday	from 1800hrs until 2400hrs

Hours for the Provision of Late Night Refreshment

Monday	from 2300hrs until 2400hrs
Tuesday	from 2300hrs until 2400hrs
Wednesday	from 2300hrs until 2400hrs
Thursday	from 2300hrs until 2400hrs
Friday	from 2300hrs until 0100hrs
Saturday	from 2300hrs until 0100hrs
Sunday	from 2300hrs until 2400hrs

Hours for the Sale by Retail of Alcohol

Monday	from 1100hrs until 2400hrs
Tuesday	from 1100hrs until 2400hrs
Wednesday	from 1100hrs until 2400hrs
Thursday	from 1100hrs until 2400hrs
Friday	from 1100hrs until 0100hrs
Saturday	from 1100hrs until 0100hrs
Sunday	from 1100hrs until 2400hrs

That the terminal hour for all licensable activities on New Years Eve be extended until 0400hrs on New Years Day.

Hours the Premises is Open to the Public

Monday	from 1100hrs until 2400hrs
Tuesday	from 1100hrs until 2400hrs
Wednesday	from 1100hrs until 2400hrs
Thursday	from 1100hrs until 2400hrs
Friday	from 0900hrs until 0100hrs
Saturday	from 0900hrs until 0100hrs
Sunday	from 1100hrs until 2400hrs

The premises still benefits from the exemption to play live music between 0800hrs and 2300hrs as per the provisions in the Live Music Act 2012 and the exemption stated at Section 177A of the Licensing Act 2003.

8. Licensing Objectives and Reading Borough Council's Licensing Policy Statement

In determining this application the Licensing Authority has a duty to carry out its functions with a view to promoting the four licensing objectives, which are as follows:-

- the prevention of crime and disorder;
- public safety

- the prevention of public nuisance
- the protection of children from harm
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In determining this application the Licensing Authority must also have regard to the representations received, the Licensing Authority's statement of licensing policy and any relevant section of the statutory guidance to licensing authorities.

9. Power of Licensing Authority on the determination of a Review

In determining the application the sub-committee can take such of the steps as it considers appropriate and proportionate for the promotion of the licensing objectives, which are:

1. take no further action
2. to issue formal warnings to the premises supervisor and/or premises licence holder
3. modify the conditions of the licence (including, but not limited to hours of operation of licensable activities)
4. exclude a licensable activity from the scope of the licence
5. remove the designated premises licence supervisor
6. suspend the licence for a period not exceeding three months
7. revoke the licence.

Where the sub-committee takes a step mentioned in 3 or 4 it may provide that the modification or exclusion is to have effect for a period not exceeding three months or permanently.

Amended Guidance issued under section 182 of the Licensing Act 2003 March 2015

Licensing Objectives and Aims:

- 1.5 However, the legislation also supports a number of other key aims and purposes. These are vitally important and should be principal aims for everyone involved in licensing work.

They include:

protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licensed premises;

Public nuisance:

- 2.14 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.

The Review Process:

- 11.10 Where authorised persons and responsible authorities have concerns about problems identified at premises, it is good practice for them to give licence holders early warning of their concerns and the need for improvement, and where possible they should advise the licence or certificate holder of the steps they need to take to address those concerns. A failure by the holder to respond to such warnings is expected to lead to a decision to apply for a review. Co-operation at a local level in promoting the licensing objectives should be encouraged and reviews should not be used to undermine this co-operation.
- 11.18 However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement - either orally or in writing - that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate.

Representations from the Police

- 9.12 In their role as a responsible authority, the police are an essential source of advice and information on the impact and potential impact of licensable activities, particularly on the crime and disorder objective. The police have a key role in managing the night-time economy and should have good working relationships with those operating in their local area.

The police should be the licensing authority's main source of advice on matters relating to the promotion of the crime and disorder licensing objective, but may also be able to make relevant representations with regard to the other licensing objectives if they have evidence to support such representations. The licensing authority should accept all reasonable and proportionate representations made by the police unless the authority has evidence that to do so would not be appropriate for the promotion of the licensing objectives. However, it remains incumbent on the police to ensure that their representations can withstand the scrutiny to which they would be subject at a hearing.

Live Music or recorded music

- 15.36 Any existing licence conditions⁶¹ (or conditions added on a determination of an application for a premises licence or club premises certificate⁶²) which relate to live music or recorded music remain in place, but are suspended between the hours of 08.00 and 23.00 on the same day where the following conditions are met:

at the time of the music entertainment, the premises are open for the purposes of being used for the sale or supply of alcohol for consumption on the premises;

if the music is amplified, it takes place before an audience of no more than 500 people; and

the music takes place between 08.00 and 23.00 on the same day.

Licence reviews: Live and recorded music

- 15.55 On a review of a premises licence or club premises certificate, section 177A(3) of the 2003 Act permits a licensing authority to lift the suspension and give renewed effect to an existing condition relating to music. Similarly, under section 177A(4), a licensing authority may add a condition relating to music as if music were regulated entertainment, and as if that premises licence or club premises certificate licensed the music. In both instances the condition should include a statement that Section 177A does not apply to the condition.
- 15.56 An application for a review in relation to relevant premises can be made by a licensing authority, any responsible authority or any other person. Applications for review must still be relevant to one or more of the licensing objectives and meet a number of further requirements

Reading Borough Council's Statement of Licensing Policy:

- 10.5.1 Any premises subject to a premises licence or club premises certificate may have that licence or certificate reviewed by the Licensing Authority on application by a responsible authority or interested parties. The Act provides strict guidelines as to the timescale and procedures to be adhered to and the Authority will deal with every review application on that basis.
- 11.11.2 The Authority may impose conditions in relation to licensed premises to prevent unnecessary noise, vibration and disturbance to local residents as it considers appropriate. This may include sound proofing requirements, restrictions on times when music or other licensable activities may take place, and may include technical restrictions on sound levels at the premises by the use of sound limiting devices properly set to prevent noise breakout and disturbance.
- 11.11.3 Conditions relating to limiting the hours of open-air entertainment, the use of outdoor areas, gardens and patios may be imposed to control and prevent unnecessary noise and disturbance.

Reading Borough Council, Civic Offices, Bridge Street, Reading, RG1 2LU

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Jodie Wilson on behalf of the Environmental Protection and Nuisance Team, Reading Borough Council.

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Island Bar and Restaurant Pipers Island Bridge Street Caversham	
Post town Reading	Post code (if known) RG4 8AH
Name of premises licence holder or club holding club premises certificate (if known) Reading Island Bar Ltd	
Number of premises licence or club premises certificate (if known) LP9000330	

Part 2 - Applicant details

I am

Please tick ✓ yes

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates

(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Miss Jodie Wilson Senior Environmental Health Officer Environmental Protection and Nuisance Team Reading Borough Council Civic Offices Bridge Street RG1 2LU
Telephone number (if any) 0118 937 2652
E-mail address (optional) Jodie.wilson@reading.gov.uk

This application to review relates to the following licensing objective(s)

- Please tick one or more boxes ✓
- 1) the prevention of crime and disorder
 - 2) public safety
 - 3) the prevention of public nuisance
 - 4) the protection of children from harm

Please state the ground(s) for review (please read guidance note 2)

I apply for this premises licence review on the grounds of failure to prevent public nuisance.

On more than one occasion, council officers have witnessed excessive noise emanating from the premises and audible within a neighbouring residents property so as to cause nuisance and disturb sleep.

Please provide as much information as possible to support the application (please read guidance note 3)

I am applying for a review of the premises licence of Island Bar Ltd due to repeated failure to uphold the licensing objective to prevent public nuisance. I request that the Committee consider the revocation of the premises licence or the removal of provision of live and recorded music from the licence.

During 2014 a number of complaints were received, from 4 independent local residents, all reporting 'nightclub' style loud music and bass beat late at night in Island Bar causing them sleep disturbance. The residents reside at both sides of the River Thames from the premises.

On the morning of the 26th May 2014, 2 reports from nearby residents were received about loud club music and bass, the first received at 02:13 and the second at 02:49hrs both reporting the noise as ongoing at the time.

On the 2nd November 2014 a complainant reported loud nightclub music from 23:00 - 04:05.

On 21st December 2014 at 01:45 loud music from the Island Bar was reported to be preventing sleep.

A further complaint was received from another local resident at the end of December 2014 regarding the general ongoing night-time noise nuisance being caused by Island Bar.

The complainants were allocated an out-of-hours noise reference number to enable them to call the Council's out-of-hours noise duty officer for the alleged nuisance to be independently witnessed by a Council Officer.

The Environmental Protection and Nuisance Team advised Island Bar that we would object to all future temporary event notices (TENs). Unfortunately the premises continued to apply for TENs and some were missed by the team, due to the short 3 day timescale for representations to be made, but fortunately most of these did not attract complaint.

In March 2015 a complaint was received in relation to a TEN held on 8th March 2015 due to music with a loud bass beat. A letter was written to Reading Island Bar Ltd dated 9th March 2015, exhibited as JW/01

A complaint was received from a local resident on the 15th August 2015 and I was also contacted by the former Manager of the Licensing and Environmental Protection Team to make me aware of the potential for noise nuisance due to the noise from Island Bar that she had witnessed on the evening of 15th August 2015 that she reported was audible as far away as the Crowne Plaza Hotel (a copy of the email received is exhibited as JW/02. The Environmental Protection and Nuisance Team re-opened the investigation and Island Bar Ltd was informed of the most recent complaint. A copy of the letter to Island Bar on the 18th August 2015 is exhibited as JW/03.

The premises applied for a number of TENs and the Environmental Protection Team, although we did not object, we did ask that a standard warning letter was sent to the premises when they applied for a TEN to remind them that they are under investigation and to ensure noise is appropriately controlled. Such a letter was sent on 26th October 2015 for a TEN applied for the 20th December 2015 (exhibited as JW/04).

On the morning of the 8th November 2015 a call was received by the out-of-hours duty officer regarding loud music noise from the Island Bar. The officer arrived outside the complainant's address at 01:10 and saw that the event at the premises had recently come to an end so the officer was unable to verify whether the noise was a nuisance but simply that it appeared that an event involving music had been taking place because the officer

saw people leaving the premises and the DJ packing away. The noise call out report is exhibited as JW/05

On Sunday 20th December 2015, the out-of-hours duty officer was called out by a local resident to investigate alleged noise nuisance from Island Bar. The officer visited at 03:20hrs and witnessed loud music that was clearly audible within the complainant's bedroom even with their windows closed. It was concluded that a statutory noise nuisance under section 79(1)(g) of the Environmental Protection Act 1990 was occurring. A copy of the officers report is exhibited as JW/06.

Where a local authority is of the opinion that a statutory nuisance has occurred and is likely to recur, it has a duty to serve a notice under section 80 of the Environmental Protection Act 1990.

A noise abatement notice was served on Island Bars Ltd on 21st December 2015 (a copy of that notice and covering letter is exhibited as JW/07). This notice was not appealed by Island Bars Ltd.

Following this, Island Bar continued to apply for TENs and the Council gave the bar the opportunity to demonstrate that they could comply with the noise abatement notice and we asked that Island Bars Ltd, was reminded, via Licensing, that they need to take care to ensure that nuisance was not caused to local residents during any late night TENs. The bar received such a letter on 23rd February 2016 regarding a TEN for 6th March 2016. I exhibit a copy of that letter as JW/08.

Whilst on duty on the out-of-hours nuisance service, I received a call. It was Sunday 14th August 2016 at 02:57hrs and loud music noise was reported to be coming from Island Bar and they had suffered the same the previous night. I attended and arrived at 03:17hrs. I witnessed loud music being audible from the other side the river to the premises and within the complainant's home even with closed windows. I am of the professional opinion that the noise that I heard was a statutory noise nuisance and in clear breach of the noise abatement notice and causing a public nuisance. The premises had a TEN for both the 01:00-04:00hrs on both 13th and 14th August. In addition to the breach of the noise abatement notice I witnessed the music overrun beyond 04:00hrs applied for in the TEN until 04:06hrs. My call-out report and photograph of the premises taken at 03:20hrs showing the large number of people inside the premises is exhibited as JW/09

A TEN was applied for on the 12th August 2016 to cover 01:00-04:00hrs on the 29th August (Bank Holiday Monday) and unfortunately we were out of time to recommend refusal. I wrote to the premises on the 19th August 2016 to advise them that we had witnessed a breach of the noise abatement notice for which they may be prosecuted and that they need to take much more care to control noise to ensure that further nuisance does not occur, particularly during their planned event on the morning of the 29th August. In my letter they were asked what checks they were doing and were given advice on checks that they should be carrying out to determine whether nuisance is likely. A copy of that letter is exhibited as JW/10. The Council did not receive any attempted response or acknowledgement of that letter until 2nd September but I was unable to respond until 8th September due to other work commitments and illness. This is more likely to have been as a result of our representation on the 1st September which resulted in automatic refusal of their late TEN application.

On the 28th August 2016, I was on foot passing near Island Bar at 23:35. I witnessed loud music clearly audible across the river on the Thames Tow Path from the premises. I was of the opinion if the music noise continued at that level, nuisance is likely within residential dwellings in the area.

Based on recent complaints and witnessing of noise coming from the premises that is considered to be a nuisance or likely to be a nuisance, I am of the opinion that the premises are not effectively monitoring and managing noise. The noise is most disturbing to residents when late night events are being held due to sleep disturbance. I exhibit a table of TENS

held by the premises and complaints received as JW/11

The premises are mostly glazed (see attached picture from exhibit JW/02 (page 2 of 2) shows the proportion of glazing and proximity to residents on the northern side of the River Thames. Glazing is not very effective at containing sound and this could be part of the problem. Therefore the premises structure may not be appropriate for the 'night club' style functions that are often being held here and this risks public nuisance.

I exhibit an aerial photograph (JW/12) to show the location of the premises in relation to neighbouring residents. The closest residents are 20m away on the north side of the River, but there are also residents only 70m away on the south side of the river. There is nothing between the premises and these properties and the water is likely to reflect and increase received sound levels at the residents' properties.

A representation was made by the Environmental Protection and Nuisance Team in respect of a 'late TEN' for 11th September 2016 due to the recent breach of the noise abatement notice and concerns about poor management of noise control thus failing to uphold the licensing objective to prevent public nuisance. This representation was made on 1st September 2016. The outcome of making a representation to a late TEN is that it is automatically refused, with no hearing, and the event cannot go ahead.

I would urge the Committee to revoke the premises licence to prevent further nuisance to local residents. The management have been given repeated warnings and opportunity to control noise and there continues to be regular reports of noise nuisance. If the committee are not minded to revoke the licence, I ask the provision of live and recorded music be removed from the premises licence and for the removal of the current DPS, due to the DPS clearly being not capable of controlling noise from the premises effectively.

A prosecution case for breach of the noise abatement notice will be applied for in addition to this premises licence review, but due to the typical time period involved in concluding a prosecution the licence review is likely to bring about a more timely and effective resolution than the fine for breach of the noise abatement notice.

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day		Month		Year			
┆	┆	┆	┆	┆	┆	┆	┆

If you have made representations before relating to the premises please state what they were and when you made them

The most recent representation was made on my behalf by my colleague Rebecca Moon in respect of a 'late TEN' for 11th September 2016 due to the recent breach of the noise abatement notice and concerns about poor management of noise control thus failing to uphold the licensing objective to prevent public nuisance. This representation was made on 1st September 2016. The outcome of making a representation to a late TEN is that it is automatically refused, with no hearing, and the event cannot go ahead.

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature 
.....

Date 12th September 2016
.....

Capacity Senior EHO, Environmental Protection and Nuisance Team – Statutory Authority for the prevention of public nuisance.
.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)	
Post town	Post Code
Telephone number (if any) 0118 937 2652	
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) Jodie.wilson@reading.gov.uk	

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Company Secretary
Reading Island Bar Ltd
Pipers Island
Bridge Street
Caversham
Reading
RG4 8AH

Alison Bell
Director of Environment and
Neighbourhood Services
Civic Offices, Bridge St, Reading, RG1 2LU
☎ 0118 937 3787
Fax: 0118 937 2557

Our Ref: EP/JW2/511121

Direct: ☎ 0118 9372652
e-mail: Jodie.Wilson@reading.gov.uk

9 March 2015

Your contact is: Jodie Wilson- Environmental Protection

Dear Sir/Madam

Environmental Protection Act 1990
Alleged Noise Nuisance from: Island Bar, Bridge Street, Caversham, Reading, RG4 8AH

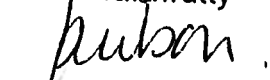
I am writing to inform you that I have recently received a further complaint with regards to noise coming from your premises. The complaint relates to music being played at your premises with a loud bass beat that was playing until 4am on 8th March 2015 which would coincide with the TEN you had for that day.

In previous correspondence I informed you that a number of complaints were received during 2013/2014 when late night events took place and there are residents living nearby who are likely to be affected by noise from further late night events if noise is not managed effectively. It is disappointing to receive a complaint regarding this weekend's event. Complaints were not received about the temporary events held during December 2014 and February 2015 which would suggest that you are capable of controlling noise yet you failed to control noise during the event this weekend.

As a result of ongoing noise issues the Environmental Protection Team will now be objecting to temporary event notices applied for in future. When your TEN is objected to, it will go to a hearing with the Licensing Committee, who will decide whether the TEN can be granted. In the case of a late TEN, objection to these will result in automatic refusal.

If you would like to discuss this matter further, please contact me.

Yours faithfully



Jodie Wilson
Senior Environmental Health Officer

C.c: Mr Omer Yucel, 3 Heynes Green, Maidenhead, Berkshire, SL6 3NA

JW/02
1 of 2

Wilson, Jodie

From: Clare Bradley <[REDACTED]>
Sent: 18 August 2015 14:00
To: Wilson, Jodie
Subject: Island Bar
Attachments: photo.JPG; ATT00001.txt

Hi Jodie,

I was on the tow path on the south side of the river on Saturday night, 15/8/15. I cycled past the Island Bar, which was playing very loud music, at around 7pm. Music could be clearly heard across the river and also outside Crown Plaza further away, although at a lower level. It was definitely loud enough to cause disturbance, as a one off maybe not a stat nuisance, but if it was a regular thing it would certainly be. I'm surprised you've not had more complaints. There we're a couple of banners on the front of the place as per attached, don't know if you can see these, but they say Rhythm Assembly & Stomp Radio. Seems like some kind of event going on.

Hope that helps.

Clare

JW/02
2 of 2



Alison Bell
Director of Environment and
Neighbourhood Services
Civic Offices, Bridge Street, Reading
RG1 2LU

☎ 0118 937 3787
SMS TEXT: 81722

Our Ref: EP/JW2527713

Direct: ☎ 0118 9372652
e-mail: Jodie.Wilson@reading.gov.uk

18 August 2015

Mr Youcel Omer
Island Bar & Restaurant
Pipers Island Ltd, Pipers Island
Bridge Street
Caversham
Reading
RG4 8AH

Your contact is: Jodie Wilson- Environmental Protection

Dear Mr Omer,

**Environmental Protection Act 1990
Licensing Act 2003**

**Alleged Noise Nuisance from: Island Bar & Restaurant, Pipers Island Ltd, Pipers Island,
Bridge Street, Caversham, Reading, RG4 8AH**

I am writing to inform you that I have recently received a number of complaints with regards to noise coming from your premises last weekend (15th / 16th August 2015)

I would like to emphasise that I currently regard this report as unproven. However, the Council has a duty to impartially investigate complaints of noise nuisance. The purpose of this letter is to let you know that a complaint has been received, to explain what steps the Council will take to look into it, and to give you an opportunity to respond.

Please find enclosed an advice sheet entitled 'investigating commercial noise nuisance'. The sheet outlines the law concerning noise nuisance and also the measures that are routinely taken by officers to investigate complaints of this nature.

While no conclusions have been reached, I would ask that if you have reason to believe that noise from your premises may be affecting neighbours, you take steps to ensure a nuisance does not occur. When amplified music is played your doors and windows should be kept closed and you should regularly monitor sound levels from outside to check whether noise is audible and likely to cause disturbance, if disturbance is considered likely, the sound levels should be reduced. I would recommend you carry out sound level checks from both sides of the river as a minimum. You should keep a written record as evidence of these checks and of any corrective action taken.

If you consider the complaint made to be unjustified, or would like to discuss the matter further, please to contact me.

Yours sincerely


Jodie Wilson - Senior Environmental Health Officer

FACT SHEET

JW/03
2 of 2

Investigating Commercial Noise Nuisance

The Environmental Protection team in Environmental Health has responsibility to investigate complaints of nuisance noise coming from commercial premises. Allegations of this nature are investigated under the Environmental Protection Act 1990 ("the Act").

It is important to understand that the Act does not state time curfews by which noise must cease or set maximum sound levels that are allowed. The investigating officer will be looking to see whether the noise being complained about significantly affects other people in their own premises and would be unreasonable to the average person. Factors that will be considered include:

- The time of day the noise occurs
- How long the noise goes on for
- The type and source of noise
- The location in which the noise occurs
- How loud the noise is
- How the noise affects others

A noise that significantly affects others and is being caused unreasonably can amount to a statutory nuisance under the Act. Common examples of noise nuisances are:

- Delivery times prior to 8 am
- Alarms sounding at night
- Construction noise outside of the hours of 8 am – 6 pm Mon-Fri & 9 am – 1 pm Sat
- Loud music
- Noise from external plant such as air conditioners and refrigeration units

We recognise that noise complaints can be motivated by a range of reasons. Please note that no conclusions will be made based solely on information from complainants without further supporting evidence.

To investigate, officers may make visits to the area to listen for noise and to check how others are being affected. These visits may be made during normal working hours and also at other times, such as late at night or at the weekend. Officers may also install noise monitoring equipment in the neighbourhood, which is to help record whether noise escaping from a premises is disruptive to others on their own land.

The purpose of these steps is to help establish whether there is noise coming from your premises that significantly affects others and would therefore be unreasonable.

If our investigation finds that a statutory nuisance exists or is likely to be caused, the Council has a duty to take steps to ensure that no further nuisance occurs. To achieve this, we would, if necessary, serve a noise abatement notice. This is a legal document that identifies a nuisance and requires the person upon whom it has been served to take steps to ensure no further nuisance is caused. Failure to comply with a notice of this type may constitute a criminal offence.

If you believe the complaint that has been made is unjustified, please contact the investigating officer to discuss your concerns. It can also be helpful if you contact us at an early stage to discuss the complaint, as this can help to resolve the matter more quickly and will also greatly assist the officer in coming to a fair conclusion.

Wilson, Jodie

From: Smalley, Robert
Sent: 26 October 2015 14:18
To: info@islandbar.co.uk
Subject: TEN
Attachments: Island Bar - TEN Noise.pdf

Dear Sir,

Please see the attached letter regarding your recent TEN application.

Kind regards,

Robert Smalley
Entitlement & Assessment Officer
Licensing /HMO

Reading Borough Council
Civic Offices Bridge Street Reading RG1 2LU
(please note new office address)

0118 9373762
Licensing@reading.gov.uk

[Website](#) | [Facebook](#) | [Twitter](#) | [YouTube](#)

Island Bar & Restaurant
Island
Caversham Bridge
Caversham
Reading, Berkshire
RG4 8AH

Your contact is: Robert Smalley- Licensing

Dear Island Bar & Restaurant

Your recent TEN application - noise

I write regarding your recent temporary event notice (TEN) application.

The Environmental Protection Team is consulted on these applications and can recommend refusal where there are grounds under the prevention of public nuisance (noise). Whilst I have not recommended refusal of the recent application, our records show there have been problems with noise in the past so I am writing to remind you to take care to ensure noise levels are controlled to avoid noise disturbance.

If further noise complaints are received and noise nuisance is witnessed, we may apply for a review of your premises licence and recommend refusal of future TENS.

Where events are held which involve amplified music, you need to regularly monitor sound levels from outside to check whether noise is audible and likely to cause disturbance, if disturbance is considered likely, the sound levels should be reduced. I strongly recommend you keep a written record as evidence of these checks and action taken.

Please contact me if you would like to discuss this letter further.

Yours sincerely,

Robert Smalley
Entitlement & Assessment Officer

JW/02
2 of 2

Alison Bell
Director of Environment and Neighbourhood
Services
Civic Offices, Bridge St, Reading RG1 2LU

☎ 0118 937 3787

Our Ref: 100091

Direct: ☎ 0118 9373 762
e_mail: robert.smalley@reading.gov.uk

NOISE CALLOUT ROTA REPORT SHEET

JW/05

CASE OFFICER J WILSON

CALLOUT OFFICER P.Evans

case no 527713 address Island Bar & Restaurant, Pipers Island, Bridge Street, Caversham

Following A Callout I Would Recommend The Following Action

Dealt With By Telephone - No Visit	Tick (or type yes/no)
Visited Property	X
Service Of S80 Notice	<input type="checkbox"/>
Obtain Further Information	<input type="checkbox"/>
Nuisance Was Not Heard	
OTHER	

Statutory Nuisance

CALLOUT DETAILS ~~XXXXXXXXXX~~

ADDRESS (Cause of complaint) ~~XXXXXXXXXX~~ Road, Reading. RG1 4AZ

DATE 08 November 2015 DAY Sunday TIME 01:00

HEARD AT (Place) Flat 1, 206 Caversham Road, Reading. RG1 4AZ

ACTION TAKEN: Contacted by Sue at Forestcare at 00:40h about loud noise from Island Bar, Caversham, Reading. Following checking RBC records I telephoned Mr. ~~XXXXXXXXXX~~ at 00:50h approx. He advised me that loud music had been going on for some time which had now become unbearable. I advised Mr. ~~XXXXXX~~ that I would get down to his property as soon as possible and phone him when I was parked outside. I got down to the Island Bar vicinity at 01:10 and could see from the bridge that the music had stopped and the DJ was packing away. There were a few people outside but it looked as though the evening had finished. I phoned Mr. ~~XXXXXX~~ at 01:15 outside his property and was advised that the music had stopped at 01:00. I advised Mr. ~~XXXXXX~~ that there was therefore no point in coming into his property. I advised Mr. ~~XXXXXX~~ that I would monitor the situation for 10-15 minutes but that it was likely that the noise was no longer. I parked my car in Caversham and went back to the Island Bar vicinity but it was even clearer that the evening had come to an end. I then decided to leave the area at 01:30.

CASE OFFICER Jodie Wilson CALLOUT OFFICER Dennis Walker

case no 527713 address Pipers Island Ltd, Pipers Island Bridge Street Caversham

Following A Callout I Would Recommend The Following Action

	Tick (or type yes/no)
Dealt With By Telephone - No Visit	<input type="checkbox"/>
Visited Property	<input type="checkbox"/>
Service Of S80 Notice	<input type="checkbox"/>
Obtain Further Information	<input type="checkbox"/>
Nuisance Was Not Heard	<input type="checkbox"/>
OTHER.....	<input type="checkbox"/>

CALLOUT DETAILS [REDACTED].....

ADDRESS (Cause of complaint) Pipers Island Ltd, Pipers Island Bridge Street Caversham

DATE 20 December 2015 DAY Sun..... TIME 03:20 -

HEARD AT (Place) [REDACTED] Reading

ACTION TAKEN (The person responsible was not contacted/would not answer door) ..Call received from Forestcare. Called Mr [REDACTED] at 02:57, who advised that loud music was coming from the Island Bar. Agreed visit, arrived at flat 1 at 03:20. On approached, noted loud music coming from direction of Island Bar. Music style disco/dance. Upon entering flat, Mr [REDACTED] showed me to the lounge, where I found patio door open. Music noise obvious, as were shouts from patrons. I asked Mr [REDACTED] to shut the door, which resulted in a considerable drop in the severity of the noise.

I moved into the bedroom at 03:24, and found the window slightly open. The music from the Island Bar was clearly audible. The window was a top hung casement open less than 100 mm. Closing the window made very little difference to the noise level.

Moved back to the lounge and took another look at Island Bar. Patrons visible on balcony outside. Mr [REDACTED] told me the music had started about 21:30 - 22:00 and had been audible in the lounge, not bedroom. He was awoken in his bedroom and could clearly hear loud music. He called OOH at 02:48. He reported the noise of the music in the bedroom was initially not to bad and that he slept through it at first, but the noise had worsened.

Left to try to see what other areas may be affected by noise. Music audible at junction of Caversham Road and Waterman Road at 03:32. Walked back to my car (parked opposite [redacted] - traffic noise dominant, music not clear. As I passed over Caversham Bridge, noted two police patrol cars and two police vans parked opposite the entrance to the Island Bar. There were four constables standing on guard at the entrance.

Arrived Rectory Road at 03:40 - moved to Church Street opposite Iceland - nothing audible. Moved to junction of Church Street and Caversham Road at 03:45 - music not particularly audible. Relocated to the Willows at 03:55 - no music heard. Moved to Brigham Road, arriving at 04:00 - no music heard will standing on promenade, but voices of dispersing patrons audible. Left for home.

In my view, the music level heard in the bedroom was unreasonable and would interrupt the ability of the average person to sleep. The noise from the music reached the threshold of a statutory nuisance. Suggest obtain statements from police officers attending and look to serve noise abatement notice.

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.....

Dennis Walker Signed:

Date:

I SERVED A COPY OF THIS
NOTICE ON

Recorded Delivery READING BOROUGH COUNCIL
POST ROOM
21 DAY OF Dec 20 15.

JW/C7
1 of 6



21 DEC 2015

Notice No. EP/15/19/JW2

ENVIRONMENTAL PROTECTION ACT 1990
Section 80

ABATEMENT NOTICE IN RESPECT OF STATUTORY NUISANCE

To Reading Island Bar Ltd
Of Pipers Island, Caversham Bridge, Caversham, Reading, Berkshire, RG4 8AH

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990 ("The Act") the Reading Borough Council ("the Council") is satisfied that a statutory nuisance is likely to recur under section 79 (1) (g) of the Act from the premises known as;

Reading Island Bar Ltd, Pipers Island, Caversham Bridge, Caversham, Reading, Berkshire, RG4 8AH

arising from:

Music noise emanating from the premises affecting nearby residential premises.

This Abatement Notice is served on you because you are the person responsible for the statutory nuisance by reason of your act, default and/or sufferance of the same.

What you are required to do

The recurrence of the nuisance is prohibited from the date this notice is served.

What happens if you fail to comply with this Notice

If, without reasonable excuse, you contravene or fail to comply with any requirement or prohibition imposed by this notice you will be guilty of an offence under section 80(4) of the Environmental Protection Act 1990. You will be liable on conviction to unlimited fine and will be liable to a further fine for each day on which the offence continues after conviction.

If the council considers that these criminal proceedings would afford an inadequate remedy, it may take proceedings against you in the High Court for securing the abatement, prohibition or restriction of the nuisance.

Whether or not the Council takes proceedings for this offence under Section 80(4) of the Environmental Protection Act 1990, it may abate the nuisance itself and do whatever may be necessary in execution of the notice if you fail to comply with the notice. Any expenses incurred in doing so may be recovered by the council from you.

Your right to appeal

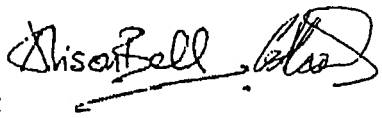
You may appeal against this notice to a magistrates court within 21 days, beginning with the date of service of this notice. Please refer to the relevant Regulations, which are reproduced at the end of this form.

The effect of this notice if you appeal

The notice will not be suspended in the event of an appeal being brought. Regulation 3(2) of the Statutory Nuisance (Appeals) Regulations applies to this notice as the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has

been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

Date: 21st December 2015

Signed: 

Alison Bell - Director of Environment & Neighbourhood Services
(The officer appointed for this purpose.)

NB - Any appeal of this notice must be made to the magistrates' court within 21 days of the giving of the consent. (See notes overleaf)

The Statutory Nuisance (Appeals) Regulations 1995 provide as follows:-

APPEALS UNDER SECTION 80(3) of the ENVIRONMENTAL PROTECTION ACT 1990 ("the 1990 Act")

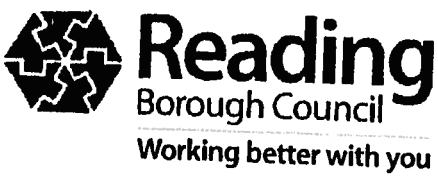
2. (1) The provisions of this regulation apply in relation to an appeal brought by any person under section 80(3) of the 1990 Act (appeals to magistrates) against an abatement notice served upon him by a local authority.
- (2) The grounds on which a person served with such a notice may appeal under section 80(3) are any one or more of the following grounds that are appropriate in the circumstances of the particular case -
 - (a) that the abatement notice is not justified by section 80 of the 1990 Act (summary proceedings for statutory nuisances);
 - (b) that there has been some informality, defect or error in, or in connection with, the abatement notice, or in, or in connection with, any copy of the abatement notice served under section 80A(3) (certain notices in respect of vehicles, machinery or equipment);
 - (c) that the authority have refused unreasonably to accept compliance with alternative requirements, or that the requirements of the abatement notice are otherwise unreasonable in character or extent, or are unnecessary;
 - (d) that the time, or where more than one time is specified, any of the times, within which the requirements of the abatement notice are to be complied with is not reasonably sufficient for the purpose;
 - (e) where the nuisance to which the notice relates -
 - (i) is a nuisance falling within section 79(1)(a),(d),(e),(f) (fa) or (g) of the 1990 Act and arises on industrial, trade or business premises, or
 - (ii) is a nuisance falling within section 79(1)(b) of the 1990 Act and the smoke is emitted from a chimney, or
 - (iii) is a nuisance falling within section 79(1)(ga) of the 1990 Act and is noise emitted from or caused by a vehicle, machinery or equipment being used for industrial, trade or business purposes,
 - (iv) is a nuisance falling within section 79 (1) (fb) of the 1990 Act -
 - (aa) the artificial light is emitted from industrial, trade or business premises, or
 - (bb) the artificial light (not being light to which sub-paragraph (aa) applies) is emitted by lights used for the purpose only of illuminating an outdoor relevant sports facility (within the meaning given by section 80(8A) of the 1990 Act).
 - (f) that the best practical means were used to prevent, or to counteract the effects of, the nuisance;
 - (g) that, in the case of a nuisance under section 79(1)(g) or (ga) of the 1990 Act (noise emitted from premises), the requirements imposed by the abatement notice by virtue of section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the notice relates, of -
 - (i) any notice served under section 60 or 66 of the Control of Pollution Act 1974 ("the 1974 Act") (control of noise on construction sites and from certain premises), or
 - (ii) any consent given under section 61 or 65 of the 1974 Act (consent for work on construction sites and consent for noise to exceed registered level in a noise abatement zone), or
 - (iii) any determination made under section 67 of the 1974 Act (noise control of new buildings);
 - (h) that, in the case of a nuisance under section 79(1)(ga) of the 1990 Act (noise emitted from or caused by vehicles, machinery or equipment), the requirements imposed by the abatement notice by virtue of section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the notice relates, of any condition of a consent given under paragraph 1 of Schedule 2 to the Noise and Statutory Nuisance Act 1993 (loudspeakers in streets or roads);
 - (i) that the abatement notice should have been served on some person instead of the appellant, being -
 - (i) the person responsible for the nuisance, or
 - (ii) the person responsible for the vehicle, machinery or equipment, or
 - (iii) in the case of a nuisance arising from any defect of a structural character, the owner of the premises, or
 - (iv) in the case where the person responsible for the nuisance cannot be found or the nuisance has not yet occurred, the owner or occupier of the premises;
 - (j) that the abatement notice might lawfully have been served on some person instead of the appellant, being -
 - (i) in the case where the appellant is the owner of the premises, the occupier of the premises, or
 - (ii) in the case where the appellant is the occupier of the premises, the owner of the premises, and that it would have been equitable for it to have been so served;
 - (k) that the abatement notice might lawfully have been served on some person in addition to the appellant, being -
 - (i) a person also responsible for the nuisance, or

- (ii) a person who is also owner of the premises, or
 - (iii) a person who is also an occupier of the premises, or
 - (iv) a person who is also the person responsible for the vehicle, machinery or equipment, and that it would have been equitable for it to have been so served.
- (3) If and so far as an appeal is based on the ground of some informality, defect or error in, or in connection with, the abatement notice, or in, or in connection with, any copy of the notice served under section 80A(3), the court shall dismiss the appeal if it is satisfied that the informality, defect or error was not a material one.
- (4) Where the grounds upon which an appeal is brought include a ground specified in paragraph 2(i) or (j) above, the appellant shall serve a copy of his notice of appeal on any other person referred to, and the case of any appeal to which these regulations apply he may serve a copy of his notice of appeal on any other person having an estate or interest in the premises, vehicle, machinery or equipment in question.
- (5) On the hearing of the appeal the court may -
- (a) quash the abatement notice to which the appeal relates, or
 - (b) vary the abatement notice in favour of the appellant in such manner as it thinks fit, or
 - (c) dismiss the appeal;
- and an abatement notice that is varied under sub-paragraph (b) above shall be final and shall otherwise have effect, as so varied, as if it had been so made by the local authority.
- (6) Subject to paragraph (7) below, on the hearing of an appeal the court may make such order as it thinks fit -
- (a) with respect to the person by whom any work is to be executed and the contribution to be made by any person towards the cost of the work, or
 - (b) as to the proportions in which any expenses which may become recoverable by the authority under Part III of the 1990 Act are to be borne by the appellant and by any other person.
- (7) In exercising its powers under paragraph (6) above the court -
- (a) shall have regard, as between an owner and an occupier, to the terms and conditions, whether contractual or statutory, of any relevant tenancy and to the nature of the works required, and
 - (b) shall be satisfied before it imposes any requirement thereunder on any person other than the appellant, that that person has received a copy of the notice of appeal in pursuance of paragraph (4) above.

SUSPENSION OF NOTICE

3. (1) Where -
- (a) an appeal is brought against an abatement notice served under section 80 or section 80A of the 1990 Act, and -
 - (b) either -
- (i) compliance with the abatement notice would involve any person in expenditure on the carrying out of the works before the hearing of the appeal, or
 - (ii) in the case of a nuisance under section 79(1)(g) or (ga) of the 1990 Act, the noise to which the abatement notice relates is noise necessarily caused in the course of the performance of some duty imposed by law on the appellant, and
 - (c) either paragraph (2) does not apply, or it does apply but the requirements of paragraph (3) have not been met,
- the abatement notice shall be suspended until the appeal has been abandoned or decided by the court.
- (2) This paragraph applies where -
- (a) the nuisance to which the abatement notice relates -
- (i) is injurious to health, or
 - (ii) is likely to be of a limited duration such that suspension of the notice would render it of no practical effect, or
 - (b) the expenditure which would be incurred by any person in the carrying out of works in compliance with the abatement notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.
- (3) Where paragraph (2) applies the abatement notice -
- (a) shall include a statement that paragraph (2) applies, and that as a consequence it shall have effect notwithstanding any appeal to a magistrates' court which has not been decided by the court, and
 - (b) shall include a statement as to which of the grounds set out in paragraph (2) apply.

JW/O:7
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21 DEC 2015
SPP

Alison Bell
Director of Environment and
Neighbourhood Services
Civic Offices, Bridge Street, Reading
RG1 2LU

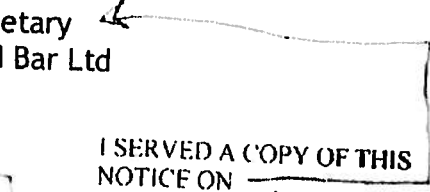
☎ 0118 937 3787
SMS TEXT: 81722

Our Ref: EP/JW2527713

Direct: ☎ 0118 9372652
e-mail: Jodie.Wilson@reading.gov.uk

21 December 2015

Company Secretary
Reading Island Bar Ltd
Pipers Island
Bridge Street
Caversham
Reading
RG4 8AH



I SERVED A COPY OF THIS
NOTICE ON
BY *Recorded delivery*
AT
ON *21st* DAY OF *December 2015*
TIME

Your contact is: Jodie Wilson- Environmental Protection & Nuisance

Dear Sir/Madam

Environmental Protection Act 1990 - Section 80
Alleged Noise Nuisance from: Island Bar & Restaurant, Pipers Island Ltd, Pipers Island, Bridge Street, Caversham, Reading, RG4 8AH

I am writing with regards to my ongoing investigation of alleged recurring noise nuisance being caused by your premises.

On Sunday 20th December 2015, the nuisance duty officer was called out by a local resident to investigate alleged noise nuisance. The officer visited at 03:20hrs and witnessed loud music that was clearly audible within the complainant's bedroom even with their windows closed. It was concluded that a statutory noise nuisance under section 79(1)(g) of the Environmental Protection Act 1990 was occurring.

Where a local authority is of the opinion that a statutory nuisance has occurred and is likely to recur, it has a duty to serve a notice under section 80 of the Environmental Protection Act 1990. Please find enclosed notice requiring steps to be taken to abate the nuisance which is impacting on local residents.

The enclosed notice is a legal document and should be read thoroughly. You must make sure you understand the consequences and penalties of not complying it. All this information is contained in the notes accompanying the notice. If you do not carry out what you have been asked to do you may be prosecuted and fined an unlimited amount.

I would appreciate written confirmation of receipt of this notice and that you understand what is required of you.

Where a noise abatement notice is served on licensed premises, it is our policy to apply for a premises licence review alongside this.

If you are not responsible for the nuisance or think the compliance timescale is unreasonable, you can contact me direct and discuss these matters.

JW/07
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If this matter cannot be resolved, you must appeal to the Magistrates' Court within 21 days from the service of the notice.

If you do not understand the notice please contact me.

Yours-sincerely



Jodie Wilson

Senior Environmental Health Officer
Environmental Protection and Nuisance Team

Alison Bell
Director of Environment and Neighbourhood
Services
Civic Offices, Bridge St, Reading RG1 2LU

Island Bar & Restaurant
Caversham Bridge
Caversham
Reading, Berkshire
RG4 8AH

Our Ref: 102376

Direct: ☎ 0118 9373 762
e_mail: robert.smalley@reading.gov.uk

23rd February 2016

Your contact is: Robert Smalley- Licensing

Dear Mr Yucel

Your recent TEN application - noise

I write regarding your recent temporary event notice (TEN) application.

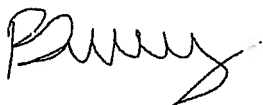
The Environmental Protection Team is consulted on these applications and can recommend refusal where there are grounds under the prevention of public nuisance (noise). Whilst I have not recommended refusal of the recent application, our records show there have been problems with noise in the past so I am writing to remind you to take care to ensure noise levels are controlled to avoid noise disturbance.

If further noise complaints are received and noise nuisance is witnessed, we may apply for a review of your premises licence and recommend refusal of future TENs.

Where events are held which involve amplified music, you need to regularly monitor sound levels from outside to check whether noise is audible and likely to cause disturbance, if disturbance is considered likely, the sound levels should be reduced. I strongly recommend you keep a written record as evidence of these checks and action taken.

Please contact me if you would like to discuss this letter further.

Yours sincerely,



Robert Smalley
Entitlement & Assessment Officer

CASE OFFICER Jodie Wilson CALLOUT OFFICER Jodie Wilson

case no 527713 address Pipers Island Ltd, Pipers Island Bridge Street Caversham

Following A Callout I Would Recommend The Following Action

- | | Tick (or type yes/no) |
|------------------------------------|--------------------------|
| Dealt With By Telephone - No Visit | <input type="checkbox"/> |
| Visited Property | <input type="checkbox"/> |
| Service Of S80 Notice | <input type="checkbox"/> |
| Obtain Further Information | <input type="checkbox"/> |
| Nuisance Was Not Heard | <input type="checkbox"/> |
| OTHER..... | <input type="checkbox"/> |

CALLOUT DETAILS Mr [REDACTED]

ADDRESS (Cause of complaint) Pipers Island Ltd, Pipers Island, Bridge Street, Caversham

DATE 14TH August DAY Sunday TIME 02:57

HEARD AT (Place) [REDACTED] Reading

ACTION TAKEN Call received from Forestcare of noise reference number NRN/EP/JW2/508 [REDACTED] at 02:57. I called Mr [REDACTED] immediately. I said I was returning his call about noise from Island Bar and asked if it was still a problem. He advised that last night it was really bad until 03:30 and is on now. He called them and the said it would be finished by 3am so it might be off by the time I came. I said I would come anyway. I asked why he had not called last night and why left so late that night, he said that he had misplaced the noise reference number and although he had tried to call, he could only report and not call anyone out. He even tried the Police but they cannot help with this.

I arrived at Waterman Place / Caversham Road and music from the Island Bar was clearly audible. The time was 03:17. I walked along the road to get a more clear view of the Island Bar to make 100% sure that the source of the noise was there. The premises were brightly lit with blue fairy lights, music was clearly audible and the bass beat loud. I could see lots of people dancing in the upstairs part (around 100?), and a few people outside could be seen and heard talking loudly. I could intermittently hear a DJ voice

JW/9
3 of 3



Alison Bell
Director of Environment and
Neighbourhood Services
Civic Offices, Bridge Street, Reading
RG1 2LU

☎ 0118 937 3787
SMS TEXT: 81722

Our Ref: EP/JW2527713

Direct: ☎ 0118 9372652
e-mail: Jodie.Wilson@reading.gov.uk

19 August 2016

┌ Company Secretary
Reading Island Bar Ltd,
Pipers Island
Bridge Street
Caversham
Reading
RG4 8AH

└

Your contact is: Jodie Wilson- Environmental Protection

Dear Sir/Madam

Environmental Protection Act 1990
Alleged Noise Nuisance from: Island Bar & Restaurant, Pipers Island Ltd, Pipers Island, Bridge Street, Caversham, Reading, RG4 8AH

I am writing to inform you that on Sunday 14th August 2016 at 02:57hrs I received a call whilst on duty out-of-hours about noise from your premises. I attended and arrived at 03:17hrs. I witnessed loud music being audible from across the river and within a neighbouring dwelling even with closed windows. I am of the professional opinion that the noise heard was a statutory noise nuisance and in clear breach of the noise abatement notice that was served on you on 21st December 2015. A copy of that notice is included for your reference.

The complainant also advised that the noise occurred on the previous morning of the 13th August. This would tie in with the TENs that were applied for. The complainant is willing to give evidence of this.

In addition to the breach of the noise abatement notice I witnessed the music overrun beyond 04:00hrs applied for in your TEN until 04:06hrs.

I am in the process of determining the most appropriate course of action. Options include prosecution for the breach of the noise abatement notice and / or review of your premises licence and / or recommending refusal of future TENs etc.

I understand a TEN was applied for on the 12th August 2016 to cover the morning of the 29th August (Bank Holiday Monday) and unfortunately we were out of time to recommend refusal. You are reminded that the premises are located close to residential dwellings and noise should not emanate at a level that nuisance is likely and there is a noise abatement notice in force and you risk prosecution for each breach of that notice.

Do you carry out checks of external noise levels during your events to ensure that you do not cause a noise nuisance? If you are not carrying out such checks already, I strongly recommend you start. You should keep a written record of checks, noting the time and location the check was made, whether sound from the premises was audible and what

corrective action was taken, when and the outcome of the corrective action (for example: JW/10
01:55, 123 Caversham Road, bass beat and lyrics clearly audible, at 02:01 sound levels
reduced by xdB and no longer audible at 123 Caversham Road) 2 of 3

Has a building sound insulation test been carried out to determine what the maximum output levels are without being audible at the façade of neighbouring dwellings? If not, I strongly recommend you do so, particularly given the very high proportion of glazing to the premises which has a lower acoustic performance than walls.

I strongly recommend doors and windows remain closed during amplified music to reduce potential for noise break-out.

If you have any information that you think would assist me in my investigation, such as the checks you have been carrying out, please feel free to submit these.

Yours faithfully



Jodie Wilson

Senior Environmental Health Officer

C.c. Mr Omer Yucel - DPS, Island Bar, Pipers Island, Bridge Street, Caversham, Reading, RG4 8AH

Investigating Commercial Noise Nuisance

The Environmental Protection team in Environmental Health has responsibility to investigate complaints of nuisance noise coming from commercial premises. Allegations of this nature are investigated under the Environmental Protection Act 1990 ("the Act").

It is important to understand that the Act does not state time curfews by which noise must cease or set maximum sound levels that are allowed. The investigating officer will be looking to see whether the noise being complained about significantly affects other people in their own premises and would be unreasonable to the average person. Factors that will be considered include:

- The time of day the noise occurs
- How long the noise goes on for
- The type and source of noise
- The location in which the noise occurs
- How loud the noise is
- How the noise affects others

A noise that significantly affects others and is being caused unreasonably can amount to a statutory nuisance under the Act. Common examples of noise nuisances are:

- Delivery times prior to 8 am
- Alarms sounding at night
- Construction noise outside of the hours of 8 am – 6 pm Mon-Fri & 9 am – 1 pm Sat
- Loud music
- Noise from external plant such as air conditioners and refrigeration units

We recognise that noise complaints can be motivated by a range of reasons. Please note that no conclusions will be made based solely on information from complainants without further supporting evidence.

To investigate, officers may make visits to the area to listen for noise and to check how others are being affected. These visits may be made during normal working hours and also at other times, such as late at night or at the weekend. Officers may also install noise monitoring equipment in the neighbourhood, which is to help record whether noise escaping from a premises is disruptive to others on their own land.

The purpose of these steps is to help establish whether there is noise coming from your premises that significantly affects others and would therefore be unreasonable.

If our investigation finds that a statutory nuisance exists or is likely to be caused, the Council has a duty to take steps to ensure that no further nuisance occurs. To achieve this, we would, if necessary, serve a noise abatement notice. This is a legal document that identifies a nuisance and requires the person upon whom it has been served to take steps to ensure no further nuisance is caused. Failure to comply with a notice of this type may constitute a criminal offence.

If you believe the complaint that has been made is unjustified, please contact the investigating officer to discuss your concerns. It can also be helpful if you contact us at an early stage to discuss the complaint, as this can help to resolve the matter more quickly and will also greatly assist the officer in coming to a fair conclusion.

JW/11

Island Bar Temporary Event Notices and Complaints

Date	TEN?	TEN status	Complaint	Nuisance witnessed
11/09/2016	Late TEN	Refused (EP&N Team objection)	N/A	N/A
29/08/2016	TEN (1am-4am)	Permitted	No complaint from local residents	excessive noise witnessed at 23:35 (not during TEN) - JW
14/08/2016	TEN (1am-4am)	Permitted	Complaint via out of hours	statutory nuisance witnessed from complainant's property - JW
13/08/2016	TEN (1am-4am)	Permitted	Complaint	Not visited
06/03/2016	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
20/12/2015	TEN (1am-4am)	Permitted	Complaint via out of hours	statutory nuisance witnessed from complainant's property - DW
15/11/2015	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
08/11/2015	N/A	N/A	Complaint from local resident	Visited but event finished at time of arrival 01:10 - PE
06/09/2015	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
30/08/2015	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
16/08/2015	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
15/08/2015	TEN (1am-4am)	Permitted	Complaint from local resident	witnessed by passing ex-licensing manager during normal licensing hours
24/05/2015	TEN (1am-4am)	Withdrawn	N/A	N/A
04/05/2015	TEN (1am-4am)	Withdrawn	N/A	N/A
03/05/2015	TEN (1am-4am)	Withdrawn	N/A	N/A
05/04/2015	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
08/03/2015	TEN (1am-4am)	Permitted	Complaint from local resident	Not visited
22/02/2015	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
25/01/2015	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
01/01/2015	TEN (1am-4am)	Withdrawn	N/A	N/A
28/12/2014	TEN (1am-4am)	Permitted	Complaint from local resident	Not visited
21/12/2014	TEN (1am-4am)	Permitted	Complaint from local resident	Not visited
14/12/2014	TEN (1am-4am)	Refused (EP&N Team objection)	N/A	N/A
13/12/2014	TEN (1am-4am)	Refused (EP&N Team objection)	N/A	N/A
12/12/2014	TEN (1am-4am)	Refused (EP&N Team objection)	N/A	N/A
09/11/2014	TEN (1am-4am)	Permitted	Complaint from local resident	Not visited
02/11/2014	TEN (1am-4am)	Permitted	Complaint from local resident	Not visited
25/08/2014	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
24/08/2014	TEN (1am-4am)	Permitted	No complaint from local residents	N/A
26/05/2014	TEN (1am-4am)	Permitted	Complaints from 2 local residents	Not visited

Of the 21 TENS held since April 2014, 10 resulted in complaint (see highlighted in bold)

JW/M



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Licence Application Notification

Reading Borough Council	
Licensing Officer	MR PETER NARANCIC

Application Type		Review	
Premises	ISLAND PIZZA & GRILL (FORMALLY ISLAND BAR AND RESTAURANT)		
Address	PIPERS ISLAND, CAVERSHAM BRIDGE, READING, RG4 8AH		
Licensable Activities	Refer to Premises Licence		
Content of Application:			
<p>On 12 September 2016, Miss Jodie Wilson on behalf of Reading Borough Council's Environmental Protection and Noise team submitted an application to review the premises licence of the Island Pizza and Grill (formally Island Bar and Restaurant) regarding the failure to uphold the licensing objective of the Prevention of Public Nuisance.</p>			
Licensing Officer's Comments:			
<p>The Licensing Authority is making this representation in support of Reading Borough Councils Environmental Protection and Noise team in relation to the review of the premises licence for the Island Pizza and Grill which is located in a residential area.</p> <p>We believe that this review is necessary given the way the premises is being run and would invite the Licensing Committee to take the steps it deems appropriate and proportionate to promote the licensing objectives.</p>			
Background			
<p>These premises have been owned and operated by Mr Omer Yucel since 2006. He has a personal licence and is the designated premises supervisor.</p> <p>In May 2010, Thames Valley Police submitted an application to review the premises licence because of serious concerns regarding crime and disorder and failing a test purchase exercise, when alcohol was sold to a 15 year old young person. At the hearing on 6 July 2010, the Licensing Committee resolved to revoke the premises licence. Following this decision, the premises licence holder appealed to the Magistrates Court. The appeal was upheld but more robust conditions were placed on the licence in agreement of all parties. Refer to Appendix I.</p> <p>The Licensing team in partnership with Thames Valley Police continually visit and inspect licensed premises within Reading. Particular attention is paid to premises where incidents of crime and disorder have been reported to either the Police or the Council.</p>			
52			

The Licensing Authority/Thames Valley Police visited on following dates

09 March 2012, breaches of conditions found. Refer to Appendix II.

10 August 2012, breaches of conditions found. Refer to Appendix III.

08 August 2013, breaches of conditions found. Refer to Appendix IV.

24 February 2016, breaches of conditions found. Refer to Appendix V.

07 September 2016, breaches of conditions found. Refer to Appendix VI.

A re-inspection was carried out on 06 October 2016. It referred to outstanding items highlighted both Appendix V and VI. Although Mr Yucel had carried out most the work, he explained that he has not employed doormen on Fridays and Saturdays as he now operates as a restaurant and is not getting enough footfall through his premises to justify the cost and added he and his staff were able to monitor customers within the premises.

He acknowledged this was a breach of his licence conditions and was something he wanted to discuss with the Committee. In regard to the fire risk assessment, he explained following a recent complaint, the Royal Berkshire Fire and Rescue had visited, but were due to return to carry out a full inspection including reviewing his fire risk assessment.

Although he has made an effort to comply with his conditions, I feel he has only done so due to the intervention of the Authorities'. The Licensing Authority has a duty to promote the licensing objectives for the safety of the wider public and not in the interests of individual premises licence holders.

If you chose not to revoke the premises licence for Island Pizza and Grill, we are unsure what additional conditions could be placed on the licence which are appropriate and proportionate to help promote the licensing objectives.

Date Received	12.09.2016	Date Due	10.10.2016
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Signature: 

Date	07	10	2016
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LICENSING ACT 2003 HEARING:-

6 July 2010 at 17.00 hrs

APPLICATION FOR THE REVIEW OF A PREMISES LICENCE**1. Premises:**

The Island Bar & Restaurant
 Bridge Street
 Caversham
 Reading
 RG4 8AH

2. Applicants Requesting Review:

This application is made by Thames Valley Police.

3. Grounds for Review

Thames valley Police have serious concerns regarding a number of serious incidents that have occurred in and around the premises, resulting in a number of injuries to Island bar staff, members of public and Police officers; therefore the premise licence holder has undermined the licensing objective "The Prevention of Crime and disorder".

4. Date of receipt of application: 17 May 2010

A copy of the review application received are attached as **Appendix I**

5. Date of closure of period for representations: 14 June 2010**6. Representations received:**

Five representations have been received, three from local residents living in close vicinity of the premise, a copy is attached as Appendix II. One from Reading Borough Trading Standards attached as Appendix III. One from a customer who is due to hold an event on the premises in the coming weeks, which is attached as Appendix IV. A plan showing the location of the premises (in black) and surrounding streets is attached as Appendix V.

7. Background

The Island Bar & Restaurant is situated off Caversham Bridge on an island in the middle of the river Thames; the area is mainly residential area with other entertainment venues nearby. A copy of the Premises Licence is attached at Appendix VI.

The Premises Licence Holder is: Yu Bar Limited;

The current Designated Premises Supervisor is:- Mr Omer Yucel

The premises currently has the benefit of a premises licence for the activities and hours detailed below:-

Current licensable activities:-

Live Music - Indoor
 Playing of Recorded Music - Indoor
 Performance of Dance - Indoor
 Provision of facilities for Dancing - Indoor

Provision of facilities for Late Night Refreshment.
Sale of Alcohol by Retail - On & Off the Premises

Current licensable hours:

Hours for Live Music, Playing of Recorded Music and Sale by Retail of Alcohol,
Monday to Sunday from 1100hrs until 2400hrs.

Performance of Dance, Provision of facilities for Dancing.
Monday to Sunday from 1800hrs until 2400hrs

Hours for Provisions of Late Night Refreshments
Monday to Sunday from 2300hrs until 2400hrs

8. Licensing Objectives and Reading Borough Council's Licensing Policy Statement

In determining this application the Licensing Authority has a duty to carry out its functions with a view to promoting the four licensing objectives, which are as follows:-

- the prevention of crime and disorder;
- public safety
- the prevention of public nuisance
- the protection of children from harm

In determining this application the Licensing Authority must also have regard to the representations received, the Licensing Authority's statement of licensing policy and any relevant section of the statutory guidance to licensing authorities.

9. Power of Licensing Authority on the determination of a Review

In determining the application the sub-committee can take such of the steps as it considers reasonably necessary for the promotion of the licensing objectives, which are:

1. take no further action
2. to issue formal warnings to the premises supervisor and/or premises licence holder
3. modify the conditions of the licence (including, but not limited to hours of operation of licensable activities)
4. exclude a licensable activity from the scope of the licence
5. remove the designated premises licence supervisor
6. suspend the licence for a period not exceeding three months
7. revoke the licence.

Where the sub-committee takes a step mentioned in 3 or 4 it may provide that the modification or exclusion is to have effect for a period not exceeding three months or permanently.

LICENSING APPLICATIONS SUB-COMMITTEE 1 MINUTES - 6 JULY 2010

Present: Councillors Skeats (Chairman), Chowdhary and Goodall.

RESOLVED ITEMS

2. MINUTES

The Minutes of the meeting of Licensing Applications Sub-Committee 1 held on 8 June 2010 were confirmed as a correct record and signed by the Chairman.

3. APPLICATION FOR THE REVIEW OF A PREMISES LICENCE - THE ISLAND BAR AND RESTAURANT

The Head of Environment and Consumer Services submitted a report on an application by Chief Inspector Jim Weems, Thames Valley Police, for the review of the Premises Licence in respect of the Island Bar and Restaurant, Bridge Street, Caversham, Reading.

The report stated that a review of the Premises Licence had been requested as a result of serious concerns regarding crime and disorder in and around the premises. The Premises had also failed a test purchase exercise on 22 May 2010, when alcohol had been sold to a 15 year old young person. A copy of the review application was attached to the report at Appendix I. This gave further details of the grounds for the application, including details of two incidents of specific note.

Five representations about the application had been received, three from local residents living in the vicinity of the premises, copies of which were attached to the report at Appendix II. Another had been received from the Council's Trading Standards section, a copy of which was attached to the report at Appendix III. A representation had also been received from a customer who was due to hold an event on the premises in the near future and was attached to the report at Appendix IV. A plan showing the location of the premises and surrounding streets was attached to the report at Appendix V.

Thames Valley Police and the Solicitor representing the Premises Licence Holder tabled CCTV video recordings of an incident that had taken place on 31 January 2010 at the Premises, which the Sub-Committee and those present at the meeting viewed.

The report stated that the Island Bar and Restaurant was situated off Caversham Bridge on an island in the middle of the river Thames, in an area that was mainly residential with other entertainment venues nearby. The Premises Licence Holder was Yu Bar Limited and the Designated Premises Supervisor was Mr Omer Yucel. A copy of the current Premises Licence was attached to the report at Appendix VI, which permitted the following licensable activities:

Live Music - Indoor
Playing of Recorded Music - Indoor
Performance of Dance - Indoor
Provision of facilities for Dancing - Indoor
Provision of facilities for Late Night Refreshment
Sale of Alcohol by Retail - On and Off the Premises

LICENSING APPLICATIONS SUB-COMMITTEE 1 MINUTES - 6 JULY 2010

The report stated that in considering the application, the Licensing Authority had a duty to carry out its functions with a view to promoting the four licensing objectives, as follows:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

The report stated further that, in determining the application, the Sub-Committee could take the following steps:

- Take no further action;
- Issue formal warnings to the premises supervisor and/or premises licence holder;
- Modify the conditions of the licence;
- Exclude a licensable activity from the scope of the licence;
- Remove the Designated Premises Supervisor;
- Suspend the licence for a period not exceeding three months;
- Revoke the licence.

Inspector Keith Stacey, Thames Valley Police, was present at the meeting and addressed the Sub-Committee.

Councillor Tom Stanway, Caversham Ward Councillor, was present at the meeting and addressed the Sub-Committee on concerns regarding the application on behalf of Ms J Whatley, a local resident, who had made representations and was present at the meeting. Local residents, Mr R Oliver and Mr C J Gold, were present at the meeting and addressed the Sub-Committee on concerns regarding the application. The author of the representation attached to the report at Appendix IV, was also present at the meeting and addressed the Sub-Committee in support of the Premises.

Mr Omer Yucel, Designated Premises Supervisor, and his Solicitor Mr Philip Somarakis, were present at the meeting and addressed the Sub-Committee on the application, answered questions and responded to the points made by the interested parties and the responsible authority. Ms Louise Roundtree, Premises staff member and prospective Designated Premises Supervisor was also present at the meeting.

Resolved -

That, having reviewed the Premises Licence in respect of the Island Bar and Restaurant, Bridge Street, Caversham, and having had regard to the four licensing objectives, the oral and written representations made by all parties, the Secretary of State's guidance, and the Council's Statement of Licensing Policy, the Sub-Committee concluded that it was necessary and proportionate to revoke the Premises Licence.

**Conditions attached after a Consent Order issued by Reading Magistrates Court
15th June 2011**

1. A digital CCTV system shall be installed incorporating recording and viewing facilities. Any recording shall be retained and stored in a suitable and secure manner for a minimum of 31 days with time and date impressed.
2. The CCTV coverage shall include coverage of all public entrances and exits from the premises, the area directly in front of the entrance to the premises, the till area and all the areas where alcohol is stored and displayed.
3. The CCTV system shall be installed to ensure the quality of the recordings and recorded images and a complete audit trail maintained.
4. The CCTV system shall comply with all other essential legislation and in particular that signs informing of the CCTV recording are prominently displayed.
5. The CCTV system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity or until closed to members of the public.
6. All staff on duty are to be trained in the use of the CCTV viewing facility so that the Police or Local Authority Officers can view the images upon the premises upon immediate request.
7. There must be someone at the premises who can download the images and provide a copy recording or at request by the Police or Local Authority Officer immediately upon the request of a police officers of at least the rank of Inspector.
8. The premises shall at all times operate a Challenge 25 policy to prevent any customers who attempt to purchase alcohol and who appear to the staff member to be under the age of 25 years without having first provided identification. Only a valid British driver's licence showing a photograph of the person, a valid passport or proof of age card showing the 'PASS' hologram are to be accepted as identification. This may include other forms of identification introduced by the Government or Local Authority at any future period, i.e Identity Cards.
9. All refusals of sales of alcohol or other age restricted products are to be recorded in a refusal register.
10. Reasonable and adequate staff training to be carried out and properly documented in relation to: i) dealing with incidents and prevention of crime and disorder: ii) sale of alcohol to underage persons, over 18 purchasing for underage, drunks, etc, prior to being allowed to sell alcohol.

11. All training records, incident and refusal registers are to be retained for 12 months and made available to Police and Local Authority licensing officers upon reasonable request (incident book/refusal register may be one of the same).
12. The Premises Licence Holder or Designated Premises Supervisor shall ensure staff receive training on a regular basis, every four months in relation to the Licensing Objectives contained within the Licensing Act 2003 for those authorised to sell alcohol. Written proof of training shall be recorded and maintained.
13. The Premises Licence Holder shall maintain an alcohol policy.
14. All door staff will comply with SIA requirements relating to the wearing of 'High Visibility' arm bands to incorporate displaying their SIA registration badges and the head doorman shall complete an incident log at the end of every shift, which shall include the following information:
- a) all crime and disorder reported to the venue
 - b) all ejections of patrons
 - c) seizures of drugs or offensive weapons
 - d) the full name and registration number of any SIA door person who has been involved in dealing with any of the above matters
 - e) a description of the alleged offender and/or his/ her name if known
15. The Premises Licence Holder shall keep and maintain a register of door supervisors. The register will show the following details:
- a) The name, address and registration number of all door supervisors working at the premises
 - b) SIA registration number
 - c) Date and time that the door supervisor commenced duty, countersigned by the Designated Premises Supervisor or Duty Manager
 - d) Any occurrence or incident of interest must be recorded giving names of the door supervisors involved
 - e) Date and time the door supervisor finished work, countersigned by the Designated Premises Supervisor or Duty Manager
 - f) The door supervisor register must be kept at the licensed premises and be available for inspection by Thames Valley Police or an authorised officer from Reading Borough Council and shall be retained for a period of six months from the date of the event.
16. All persons authorised to sell alcohol shall be trained to the BIIAB Level 1 award in responsible alcohol retailing (ARAR) or another similar equivalent.
17. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.
18. Notices shall be prominently displayed advertising the Challenge 25 policy.

19. The Designated Premises Supervisor will display in a prominent position a copy of the policy on checking proof of age.

20. All bottled beers shall be decanted into polycarbonate drinking vessels or toughened glass except in the case of drinks consumed by persons taking a substantial table meal will be permitted to be used at the premises.

21. Outdoor Live Music shall be unamplified, only on the premises and for only one hour a day.



posted

The Secretary
 Yu Bar Hospitality Ltd
 Island Bar & Restaurant
 (Pipers Island)
 Caversham Bridge
 Caversham
 Reading,
 Berkshire
 RG4 8AH

Amar Dave

Interim Director of
Environment, Culture and Sport

Civic Centre, Reading, RG1 7AE
☎ 0118 9373 737

Fax: 0118 9372 557

Our Ref: LIC/PN/049932

Your Ref:

Direct: ☎ 0118 9372269

e-mail:

peter.narancic@reading.gov.uk

23 March 2012

Your contact is: Peter Narancic, Licensing and Environmental Protection

Dear Sir/Madam

Licensing Act 2003

Premises Licence Number - LP3000346

Name of Premise - Island Bar & Restaurant

Address - Caversham Bridge, Caversham, Reading,

On 9 March 2012, I visited your premises to ensure you are complying with the above premises licence and advise on any matters that may arise during the inspection. I spoke with your designated premise supervisor Mr Carl Beeson.

During my inspection, I found the following items that require your attention as outlined below. Please read in conjunction with the terms and conditions of your premises licence.

1. Please ensure that you have read the Governments new mandatory conditions that came into force in 2010, and that you have the relevant written policies mentioned therein in place, ie age verification policy. Refer to www.culture.gov.uk.
2. All staff shall be adequately trained to meet the requirements of the licensing objectives.
3. All staff on duty are to be trained in the use of the CCTV viewing facility so that the Police or Local Authority Officers can view the images upon the premises upon immediate request.
4. All persons authorised to sell alcohol shall be trained to the BIIAB Level 1 award in responsible alcohol retailing (ARAR) or another similar equivalent.
5. Reasonable and adequate staff training to be carried out and properly documented in relation to: i) dealing with incidents and prevention of crime and disorder: ii) sale of alcohol to underage persons, over 18 purchasing for underage, drunks, etc, prior to being allowed to sell alcohol.

6. All training records, incident and refusal registers are to be retained for 12 months and made available to Police and Local Authority licensing officers upon reasonable request (incident book/refusal register may be one of the same).
7. The Premises Licence Holder or Designated Premises Supervisor shall ensure staff receive training on a regular basis, every four months in relation to the Licensing Objectives contained within the Licensing Act 2003 for those authorised to sell alcohol. Written proof of training shall be recorded and maintained.
8. All door staff will comply with SIA requirements relating to the wearing of 'High Visibility' arm bands to incorporate displaying their SIA registration badges and the head doorman shall complete an incident log at the end of every shift, which shall include the following information:

Recommendations

Please ensure that your fire risk assessment is up to date and carry out any necessary staff re-training to ensure that your staff are fully aware of all issues regarding fire safety in your premises. For more information, go to www.fire.gov.uk/Workplace+safety/WhatTheLawRequires/

Please ensure that your health and safety risk assessment is up to date. For more information, go to <http://www.hse.gov.uk/business/policy.htm>

Please ensure that above items are actioned as soon as possible.

Should you wish to discuss the issues, please telephone me on the number above, during office hours.

Yours faithfully

Peter Narancic
Senior Licensing & Enforcement Officer

Cc Mr Carl Barry Beeson

Annex 2

Conditions Consistent with the Operating Schedule

General

1. All staff shall be adequately trained to meet the requirements of the licensing objectives.
2. Where amplified music is played in the restaurant, the outside doors to the restaurant will remain closed during the period of amplification.
3. Capacity figures agreed with the fire service
Ground floor 100 Persons.
First floor 100 Persons.

Annex 3

Conditions attached after a hearing by the Licensing Authority

1. No music noise shall emanate from the premises after 2100hrs.
2. Refuse, such as bottles, must be disposed of between 0700hrs and 2300hrs only.
3. During opening hours, the licensee, or nominated representative, shall be available to receive and respond to nuisance related complaints. A contact number shall be readily available to residents upon request.
4. Clearly legible and suitable notices shall be displayed at all exits requesting customers to respect the needs of local residents and to leave the premises and area quietly.

Conditions attached after a Consent Order issued by Reading Magistrates Court 15th June 2011

1. A digital CCTV system shall be installed incorporating recording and viewing facilities. Any recording shall be retained and stored in a suitable and secure manner for a minimum of 31 days with time and date impressed.
2. The CCTV coverage shall include coverage of all public entrances and exits from the premises, the area directly in front of the entrance to the premises, the till area and all the areas where alcohol is stored and displayed.
3. The CCTV system shall be installed to ensure the quality of the recordings and recorded images and a complete audit trail maintained.
4. The CCTV system shall comply with all other essential legislation and in particular that signs informing of the CCTV recording are prominently displayed.
5. The CCTV system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity or until closed to members of the public.
6. All staff on duty are to be trained in the use of the CCTV viewing facility so that the Police or Local Authority Officers can view the images upon the premises upon immediate request.
7. There must be someone at the premises who can download the images and provide a copy recording or at request by the Police or Local Authority Officer immediately upon the request of a police officers of at least the rank of Inspector.
8. The premises shall at all times operate a Challenge 25 policy to prevent any customers who attempt to purchase alcohol and who appear to the staff member to be under the age of 25 years without having first provided identification. Only a valid British driver's licence showing a photograph of the person, a valid passport or proof of age card showing the 'PASS' hologram are to be accepted as identification. This may include other forms of identification introduced by the Government or Local Authority at any future period, i.e Identity Cards.

9. All refusals of sales of alcohol or other age restricted products are to be recorded in a refusal register.
10. Reasonable and adequate staff training to be carried out and properly documented in relation to: i) dealing with incidents and prevention of crime and disorder: ii) sale of alcohol to underage persons, over 18 purchasing for underage, drunks, etc, prior to being allowed to sell alcohol.
11. All training records, incident and refusal registers are to be retained for 12 months and made available to Police and Local Authority licensing officers upon reasonable request (incident book/refusal register may be one of the same).
12. The Premises Licence Holder or Designated Premises Supervisor shall ensure staff receive training on a regular basis, every four months in relation to the Licensing Objectives contained within the Licensing Act 2003 for those authorised to sell alcohol. Written proof of training shall be recorded and maintained.
13. The Premises Licence Holder shall maintain an alcohol policy.
14. All door staff will comply with SIA requirements relating to the wearing of 'High Visibility' arm bands to incorporate displaying their SIA registration badges and the head doorman shall complete an incident log at the end of every shift, which shall include the following information:
 - a) all crime and disorder reported to the venue
 - b) all ejections of patrons
 - c) seizures of drugs or offensive weapons
 - d) the full name and registration number of any SIA door person who has been involved in dealing with any of the above matters
 - e) a description of the alleged offender and/or his/ her name if known
15. The Premises Licence Holder shall keep and maintain a register of door supervisors. The register will show the following details:
 - a) The name, address and registration number of all door supervisors working at the premises
 - b) SIA registration number
 - c) Date and time that the door supervisor commenced duty, countersigned by the Designated Premises Supervisor or Duty Manager
 - d) Any occurrence or incident of interest must be recorded giving names of the door supervisors involved
 - e) Date and time the door supervisor finished work, countersigned by the Designated Premises Supervisor or Duty Manager
 - f) The door supervisor register must be kept at the licensed premises and be available for inspection by Thames Valley Police or an authorised officer from Reading Borough Council and shall be retained for a period of six months from the date of the event.
16. All persons authorised to sell alcohol shall be trained to the BIIAB Level 1 award in responsible alcohol retailing (ARAR) or another similar equivalent.
17. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.
18. Notices shall be prominently displayed advertising the Challenge 25 policy.
19. The Designated Premises Supervisor will display in a prominent position a copy of the policy on checking proof of age.
20. All bottled beers shall be decanted into polycarbonate drinking vessels or toughened glass except in the case of drinks consumed by persons taking a substantial table meal will be permitted to be used at the premises.

Annex 4

Plans

As attached plan no. 04/18/03 & 04/18/04 dated September 2004



Reading
BOROUGH COUNCIL

Amar Dave

Interim Director of
Environment, Culture and Sport

Civic Centre, Reading, RG1 7AE
☎ 0118 9373 737

Fax: 0118 9372 557

Our Ref: LIC/PN/050143

Your Ref:

Direct: ☎ 0118 9372269

e-mail:

peter.narancic@reading.gov.uk

┌ Mr Omer Yucel/
The Secretary
Yu Bar Hospitality Ltd
Island Bar & Restaurant
(Pipers Island)
Caversham Bridge
Caversham
└ Reading,
Berkshire
RG4 8AH

10 August 2012

Your contact is: Peter Narancic, Licensing and Environmental Protection

Dear Sir/Madam

Licensing Act 2003

Premises Licence Number - LP8000201

Name of Premise - Island Bar & Restaurant

Address - Caversham Bridge, Caversham, Reading,

I refer to my letter dated 23 March 2012, (attached) and to my visit and telephone conversation with you on Friday 10 August 2012 regarding an inspection of your premises on the same day. I spoke with your employee Robert.

During a conversation, I was informed by Robert that he and the other two staff members seen serving behind the bar were not trained to the BIIAB Level 1 award in responsible alcohol retailing (ARAR) or equivalent. If this is the case, you are not adhering to the specific condition 16) attached to your Premises licence, and if you continue to use staff who do not have the relevant qualifications it may result in your licence being reviewed and/or prosecuted in the Magistrates Court.

If you recall this was one of 20 additional conditions that were attached to your Premises Licence following a Consent Order issued by Reading Magistrates Court 15th June 2011

You were reminded about these conditions in my previous letter.

Please let me know what you intend to do to rectify this issue, and what steps you are going to take in the interim period whilst your staff are being trained. As I believe this is a serious breach of conditions I have informed Thames Valley Police and the Council's Solicitor.

Recommendations

Please ensure that your fire risk assessment is up to date and carry out any necessary staff re-training to ensure that your staff are fully aware of all issues regarding fire safety in your premises. For more information, go to www.fire.gov.uk/Workplace+safety/WhatTheLawRequires/

Please ensure that your health and safety risk assessment is up to date. For more information, go to <http://www.hse.gov.uk/business/policy.htm>

Please ensure that above items are actioned as soon as possible.

Should you wish to discuss the issues, please telephone me on the number above, during office hours.

Yours faithfully

Peter Narancic
Senior Licensing & Enforcement Officer

Cc Inspector Keith Stacey TVP
Mr Mike King TVP
Jite Binite Solicitor



Mr Omer Yucel/ The Secretary
 Yu Bar Hospitality Ltd
 Island Bar & Restaurant
 (Pipers Island)
 Caversham Bridge
 Caversham
 Reading,
 Berkshire
 RG4 8AH

Amar Dave

Interim Director of
 Environment, Culture and Sport

Civic Centre, Reading, RG1 7AE
 ☎ 0118 9373 737

Fax: 0118 9372 557

Our Ref: LIC/PN/050640

Your Ref:

Direct: ☎ 0118 9372269

e-mail: peter.narancic@reading.gov.uk

11 September 2013

Your contact is: Peter Narancic, Licensing and Consumer Protection

Dear Mr Yucel

Licensing Act 2003

Premises Licence Number - LP8000201

Name of Premise - Island Bar & Restaurant

Address - Caversham Bridge, Caversham, Reading,

On 8 August 2013, I visited your premises to ensure you are complying with the above premises licence and advise on any matters that may arise during the inspection.

During my inspection, I found a number of items that require your attention as outlined below.

1. All staff shall be adequately trained to meet the requirements of the licensing objectives.
2. All staff on duty are to be trained in the use of the CCTV viewing facility so that the Police or Local Authority Officers can view the images upon the premises upon immediate request.
3. **All persons authorised to sell alcohol shall be trained to the BIIAB Level 1 award in responsible alcohol retailing (ARAR) or another similar equivalent. Please ensure all new unqualified staff take and pass the above qualification before they authorised to sell alcohol in your premises.**
4. All training records, incident and refusal registers are to be retained for 12 months and made available to Police and Local Authority licensing officers upon reasonable request (incident book/refusal register may be one of the same).
5. The Premises Licence Holder or Designated Premises Supervisor shall ensure staff receive training on a regular basis, every four months in relation to the Licensing Objectives contained within the Licensing Act 2003 for those authorised to sell alcohol. Written proof of training shall be recorded and maintained.
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Recommendations

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Should you wish to discuss the issues, please telephone me on the number above, during office hours.

Yours faithfully

Peter Narancic
Senior Licensing & Enforcement Officer

Annex 2

Conditions Consistent with the Operating Schedule

General

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Ground floor 100 Persons.
First floor 100 Persons.

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Conditions attached after a hearing by the Licensing Authority

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 - c) seizures of drugs or offensive weapons
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20. All bottled beers shall be decanted into polycarbonate drinking vessels or toughened glass except in the case of drinks consumed by persons taking a substantial table meal will be permitted to be used at the premises.

Annex 4

Plans

As attached plan no. 04/18/03 & 04/18/04 dated September 2004



Alison Bell
 Director of Environment and
 Neighbourhood Services
 Civic Offices, Bridge St, Reading, RG1 2LU
 ☎ 0118 937 3787

Our Ref:052286 EVU

e-mail: richard.french@reading.gov.uk

1 March 2016

Omer Yucel
 Island Bar & Restaurant
 Pipers Island
 Bridge Street
 Caversham
 Reading
 RG4 8AH

Your contact is: Mr Richard French, Licensing

Dear Sirs

Licensing Act 2003

Premises Licence Number:LP9000330

Premises: Island Bar & Restaurant

Premises Address: Pipers Island, Bridge Street, Caversham, Reading

On the 24th February 2016 I visited your premises with Thames Valley Police to ensure you are complying with the above premises licence and advise on any matters that may arise during the inspection.

During my inspection, I found a number of items that require your attention as outlined below:

1. The four licensing objectives could not be stated. All members of management need to know these in able to train their staff and also to ensure that they are actively being promoted when the venue is open. Please ensure this is done right away.
2. Condition 2 under the heading 'General' on page 7 relating to the employment of door supervisors every Friday and Saturday night is not being complied with. It was stated that door staff are only employed when events are being held at the premises. The condition states that door staff shall be employed every Friday and Saturday night - irrespective of whether there is an event on. This is a breach of Section 136 (1) of the Licensing Act and should be rectified immediately.
3. Condition 1 under the heading 'Conditions attached after a hearing by the Licensing Authority' on page 8 relating to music noise is not being complied with. On 21st December a noise abatement notice was served on the premises after noise emanating from the premises during an event on 20th December was deemed a Statutory noise nuisance. It is also deemed a breach of Section 136 (1) of the Licensing Act. Please ensure that no music noise is heard from the Island Bar at any time.

4. Condition 4 under the heading 'Conditions attached after a hearing by the Licensing Authority' on page 8 relating to legible signs being placed at exits was not being complied with. Signs should be placed at the exits asking people to leave quietly. This is a breach of Section 136 (1) of the Licensing Act and should be rectified immediately.

5. Conditions 1 to 5 under the heading 'Conditions attached after a consent order issued by Reading Magistrates Court 15th June 2011' relating to CCTV are not being complied with. Eight of the CCTV cameras were not working therefore not all the required coverage would be available. This is a breach of Section 136 (1) of the Licensing Act and should be rectified immediately. You stated this would be done before the venue reopened on the 4th March 2016. Please confirm to me when this has been done. You are further reminded, as per condition 6 under the same heading, that all staff on duty should be trained in its use.

6. Conditions 10 and 11 on page 9 of the licence in relation to staff training could not be shown that they were being complied with. At one point you stated that you had no staff but then produced a document listing up to 13 members of staff. All staff must undergo the training mentioned in these conditions before starting employment and these records kept for 12 months. This is a breach of Section 136 (1) of the Licensing Act and should be rectified immediately. The training record produced also needs updating and staff aware of their responsibilities in promoting the licensing objectives.

7. Condition 15 on page 9 relating to the keeping of a door supervisor register was not being fully complied with. As mentioned above, you stated that it was only used when events were being held. However it needs to be used every Friday and Saturday night when door supervisors have to be employed. During the inspection of the register it was noted that the book, where filled in, was not fully completed and signed off by the DPS or duly nominated representative. It is the responsibility of the venue management to ensure this book is accurately completed and provides a full and accurate account. This is a breach of Section 136 (1) of the Licensing Act and should be rectified immediately.

8. Condition 16 on page 9 relating to all authorized staff who sell alcohol to be trained to BIIAB Level 1 standard was not being complied with. No records or certificates could be produced to demonstrate that this was being complied with. All staff shall receive and pass this training before being permitted to sell alcohol. This is a breach of Section 136 (1) of the Licensing Act and should be rectified immediately.

You stated during your visit that the premises was due to re-open on 4th March as a restaurant therefore all of the above should be rectified and complied with before the venue re-opens. You will also be aware that the venue has been served with a noise abatement notice and therefore is not permitted to cause any noise from amplified music that may disturb local residents. This is particularly relevant to any late night events you may be planning. Any noise nuisance emanating from the premises will be considered a breach of the Section 79 (g)(1) of the Environmental Protection Act and Section 136 (1) of the Licensing Act.

We are also concerned about the event which took place on 20th December which not only led to a noise abatement notice being served on your premises, but also required police attendance. We have never had a venue knowingly give itself over to be used by known criminal elements. Whilst we accept that the circumstances surrounding this event were difficult, a licence holder or DPS has a responsibility to manage their venue in line with promoting the licensing objectives. This clearly was not the case in this

instance as the event caused a noise nuisance, undermined the prevention of crime and disorder and was, likely, to have been run not in accordance with the licence due to so many conditions being breached. You stated to us that you will no longer be having events of this kind and we would strongly advise you not to do so.

We are also concerned about the high drug readings that were found when swabbing was undertaken. The results were:

Ground Floor male toilet: Reading of 5.62 for cocaine (High)

Disabled Toilet Ground Floor: Reading of 4.03 for cocaine (High)

Female Toilets Ground and First Floor: Reading of 3.05 for cocaine (High)

Bar Service Area: Reading of 1.22 for cocaine (Low)

I attach a fact sheet for your information. This advice should be undertaken immediately and the drug issues addressed.

Please rectify all of the above within 7 days or before the venue re-opens - whichever one comes first.

Should you wish to discuss the issues detailed above then please contact me.

Yours faithfully

Mr Richard French
Licensing Enforcement Officer

c/c
PC Simon Wheeler of Thames Valley Police
Jodie Wilson - Noise and Nuisance Team - RBC



Mr Omer Yucel
 Reading Island Bar Ltd
 Island Pizza and Grill
 (Pipers Island)
 Bridge Street
 Caversham
 Reading
 RG4 8AH

Alison Bell

Director of Environment and
 Neighbourhood Services

Civic Offices, Bridge St, Reading,
 RG1 2LU

☎ 0118 937 3787

Our Ref: LIC/PN/EVU 52602
 Your Ref:

Direct: ☎ 0118 9372269
 e-mail: peter.narancic@reading.gov.uk

23 September 2016

Your contact is: Mr Peter Narancic, Licensing, Environment and Neighbourhood Services

Dear Mr Yucel,

Licensing Act 2003

Premises Licence Number - LP9000330

Name of Premise - Island Pizza and Grill (formally Island Bar & Restaurant)

Address - Bridge Street, Caversham

On 7 September 2016, I visited your premises with PC Simon Wheeler from Thames Valley police to ensure you are complying with the above premises licence and advise on any matters that may arise during the inspection. From premises records I note you were inspected on 24 February 2016 by my colleague, Mr Richard French and a Thames Valley Police officer and were sent a warning letter about similar issues we found on our inspection, which is disappointing. I have included a copy for your information.

During my inspection, I found the following items which are breaches of Section 136(1) of the Licensing Act 2003, and require your urgent attention.

1. Condition 2 under the heading 'General' on page 7 relating to the employment of door supervisors every Friday and Saturday night is not being complied with. It was stated that door staff are only employed when events are being held at the premises. The condition states that door staff shall be employed every Friday and Saturday night - irrespective of whether there is an event on.
2. Condition 6 under the heading 'General' on page 7 relating to capacities agreed with the fire brigade on ground floor and first floor was not being complied with as you have not been recording how many people you have on each floor. Also you were not able to provide a copy of your fire risk assessment for your premises.
3. Condition 1 under the heading 'Conditions attached after a hearing by the Licensing Authority' on page 8 relating to no music shall emanate from the premises after 21.00 hours. You have not complied with this condition as the Reading Borough Council's Environmental Protection team have received noise complaints.

4. Condition 4 under the heading 'Conditions attached after a hearing by the Licensing Authority' on page 8 relating to legible signs being placed at all exits was not being complied with. Signs should be placed at all exits asking people to leave quietly.
5. Conditions 10,11 and 12 on page 9 of the licence in relation to staff training could not be shown that they were being fully complied with. As you are aware, all staff must undergo the training mentioned in these conditions before starting employment and these records kept for 12 months.

It was noted on one of the training test papers you gave us to look at, your employee answered you operate challenge 21 when in fact its challenge 25. This was not corrected by the marker. Please ensure your staff are trained to use challenge 25.

6. Condition 15 on page 9 relating to the keeping of a door supervisor register was not being fully complied with. As mentioned at paragraph 1, you stated that it was only used when events were being held. However it needs to be used every Friday and Saturday night when door supervisors have to be employed. During the inspection of the register it was noted that the book, where filled in, was not fully completed and signed off by the DPS or duly nominated representative nor capacities were being recorded for every event which is worrying. As you are aware, it is the responsibility of the venue management to ensure this book is accurately completed and provides a full and accurate account.
7. Condition 16 on page 9 relating to all authorised staff who sell alcohol to be trained to BIIAB Level 1 standard was not being complied with. Not all records or certificates could be produced to demonstrate that this was being complied with. All staff shall receive and pass this training before being permitted to sell alcohol.

Recommendation

Please ensure that your fire fighting equipment is inspected annually and all fire exits kept clear of obstructions at all times. Ensure your fire risk assessment is up to date and carry out any necessary staff re-training to ensure that your staff are fully aware of all issues regarding fire safety in your premises. For more information, go to www.fire.gov.uk/Workplace+safety/WhatTheLawRequires/

Please ensure that your health and safety risk assessment is up to date. For more information, go to <http://www.hse.gov.uk/business/policy.htm>

Please ensure all outstanding items are actioned within the next seven days.

Should you wish to discuss the issues, please telephone me on the number above, during office hours.

Yours faithfully

Mr Peter Narancic
Senior Licensing & Enforcement Officer

PC Simon Wheeler Thames Valley Police
Mike King Licensing Officer Thames Valley Police
Jodie Wilson - Noise and Nuisance Team - RBC

Division/Station : Licensing Dept - Reading Police Station

From : PC 5787 Wheeler

To : Mr Richard French (RBC)

Ref : Island Pizza & Grill (formerly Island Bar and Restaurant)
Tel.No.

Date : 10 October 2016

Subject :

Thames Valley Police supportive review representation.

Thames Valley Police are providing this report in support of the licensing review which is due to be heard in relation to the above named premise on 1st November 2016, and wish this to form our official representation in this matter.

In July 2010 the Island Bar under the ownership of the still current Designated Premises Supervisor (DPS) Mr Omer Yucel had its Licence reviewed and revoked by the Licensing Committee. At this time the venue had suffered a number of large scale disorders and there had been many identified failings in the management of Mr Yucel.

Since that time and within the last two years we have identified a further number of concerns in relation to this premises which have led to Police attendance to deal with incidents. Due to this fact there has been a further requirement for interventions jointly between ourselves and Officers of the Licensing Authority in an attempt to reduce incidents of Crime and Disorder and ensure that the premise licence conditions are complied with.

I have produced a list of URN incidents covering the last three years which records each time Police are called to an incident relating to this premises, and provides brief details of the reason for the initial call. (**Appendix 1**)

From that initial list I have further produced a more detailed individual print out for incidents which are most pertinent to this proceeding and specifically involve incidents which have involved or led to violence or noise concerns. (**Appendix 2**)

The most recent incident at the venue you may wish to note occurred on 1st October 2016 (URN 1631) and involved a number of persons fighting and a male receiving injuries requiring medical treatment as a result of staff at the venue serving persons alcohol at a private wedding party who were not guests causing issues with official partygoers.

The following appendices also refer:-

Appendix 3 – Notes from a performance meeting with Omer Yucel on 6th May 2015 also attended by Peter Narancic (RBC) and Mike King (TVP) regarding an event held at the venue on 8th March 2015 where Police had to attend due to issues of disorder and discovered that 450 persons were attending the event which was in contradiction to the Temporary Events Notice submitted which stated 200 persons were going to be in attendance.

A number of other areas of concern were highlighted and it is noted that the door book was not being completed and there was no control over venue capacity.

At the time I also recorded that the venue management was appallingly inadequate.

Appendix 4 – Gen 40 report produced on 24th February 2016 regarding a joint (TVP) and (RBC) licensing inspection to discuss the conduct of Mr Yucel when he lied and used the Thames Valley Police and Licensing Authority as an excuse to a prospective client for not taking their booking from them in September/October 2015 and consequent event which he then later booked for them which led to serious crime and disorder requiring Police attendance on 20th December 2016.

This inspection again highlighted the appallingly bad judgement and management of Mr Yucel in relation to his suitability to be able to manage a venue of this nature and also cast in doubt his ability to uphold the licensing objectives as yet again he was unable to show compliance with many of the licence conditions. At the time the CCTV system was only 50% operable, no fire risk assessment

could be produced and BIIAB training could not be proven for all staff, and clearly no improvements had been made since the last visit prior to this in May 2015.

At the time of the inspection I also took four swab samples to test for drug usage levels in the premises which are detailed in the Gen 40 and were explained at the time in the letter produced by Mr French to the venue. Three out of the four samples were “High” readings positive for cocaine.

Appendix 5 – Gen 40 report from joint RBC/TVP inspection on 7th September 2016 which details further a number of licence condition breaches and concerns regarding the DPS suitability to uphold the licensing objectives.

In conclusion Thames Valley Police make this representation supporting the review of Island Pizza and Grill in order to ensure that the licensing objectives to prevent crime and disorder and for the promotion of public safety are upheld. We feel that these objectives are being undermined by this premises and that the DPS is wholly unsuitable and incapable of ensuring that the objectives are supported and any licensing conditions sufficiently complied with.

In the three meetings detailed above Mr Yucel has on a number of occasions excused the failings at the premises to ensure sufficient security by stating that the venue is a restaurant so he does not feel it is necessary to have security staff even though the requirement is a condition of his licence.

Mr Yucel has also shown that he is not capable of managing the venue as he allowed persons to in effect “take over” his premises in December 2015 having already determined he did not want their custom in October 2015. Mr Yucel stated he was scared of them and lied to them when refusing to take the initial booking and instead blamed the Police and Licensing Authority for his decision. However, having at the minimum identified the client was not suitable for the venue he allowed the further booking to continue on 20th December 2015. Even having all his previous concerns Mr Yucel did not inform the Police who would have been able to help in that situation and support him to prevent the event. The decision by Mr Yucel to continue with the event yet again led to serious crime and disorder which emanated from the premises and required extensive Police attendance.

The assertion Mr Yucel is not suitable or capable to run this premises is supported further by remarks Mr Yucel made stating often noise issues at the venue are caused because DJ's don't listen to him when playing loud music and begs the question, who is actually in charge?

All of these concerns are compounded by the frequent breach of licence conditions which are readily either not in compliance through poor management, or in the case of the door supervision condition simply not complied with because Mr Yucel believes it is not relevant. Mr Yucel claims his business is a restaurant and not a bar, but unfortunately that train of thought is not supported when judging the nature of incidents that we have seen through the years at this premises many of which are detailed in this representation.

Both Thames Valley Police and Reading Borough Council licensing officers have visited this premises on a number of occasions in an attempt to ensure licence compliance and giving Mr Yucel the opportunity to improve the venues performance. Sadly none of these interventions have been successful therefore we submit this representation for your consideration.

PC 5787 Simon Wheeler

URN: Date: Time: Location Reference:
246 03/11/2013 03:12 777/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: OMER YUCEL
 Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE
 Response: TELEPHONE RESOLUTION
 Result: ENQUIRY COMPLETED
 Closing Type L1: 3. PUBLIC SAFETY / WELFARE
 Closing Type L2: CIVIL DISPUTE
 Brief Details:
 00399/031113: CUSTOMERS REFUSING TO LEAVE.

URN: Date: Time: Location Reference:
415 04/11/2013 10:59 777/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: [REDACTED]
 Classification: CRIME : ASSAULT/OTHER
 Response: URGENT ATTENDANCE
 Result: FORCE REPORT
 Closing Type L1: 1. CRIME
 Closing Type L2: VIOLENCE AGAINST THE PERSON
 Brief Details:
 CALLER AT EA SDO WAS ASSAULTED YESTERDAY MORNING BY [REDACTED] MORE IN LOG...

URN: Date: Time: Location Reference:
670 15/11/2013 13:29 777/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: [REDACTED]
 Classification: MISCELLANEOUS : INCIDENT
 Response: URGENT ATTENDANCE
 Result: ENQUIRY COMPLETED
 Closing Type L1: 3. PUBLIC SAFETY / WELFARE
 Closing Type L2: CIVIL DISPUTE
 Brief Details:
 01845/151113: ATTENDING THE SIG ADDRESS TONIGHT - LOG CREATED FOR CALLER IN CASE THINGS ESCALATE ATTENDING BETWEEN 1900-200HRS TO COLLECT UNPAID WAGES

URN: Date: Time: Location Reference:
1223 09/04/2014 19:06 777/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: OMER YUCEL
 Classification: CRIME : BURGLARY NON DWELLING
 Response: BY ARRANGEMENT
 Result: FORCE REPORT
 Closing Type L1: 1. CRIME

Closing Type L2: BURGLARY OTHER

Brief Details:

03349/090414:MALE HAS JUST WALKED INTO RESTAURANT AND GONE UPSTAIRS AND STOLEN HANDBAG

URN: Date: Time: Location Reference:
734 27/09/2014 12:55 7/7/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: ELINA EVANS
 Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE
 Response: IMMEDIATE
 Result: ENQUIRY COMPLETED
 Closing Type L1: 3. PUBLIC SAFETY / WELFARE
 Closing Type L2: SUS CIRCUMSTANCE/INSEC PREM/VEH

Brief Details:

01547/270914:CHEF WAS SACKED YESTERDAY AND HE IS REFUSING TO LEAVE * [REDACTED] *

URN: Date: Time: Location Reference:
483 01/01/2015 03:23 7/7/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: [REDACTED]
 Classification: CRIME : ASSAULT/OTHER
 Response: URGENT ATTENDANCE
 Result: FORCE REPORT
 Closing Type L1: 1. CRIME
 Closing Type L2: VIOLENCE AGAINST THE PERSON

Brief Details:

00673/010115:5 MINS AGO SOMEONE PUNCHED CALLER IN BACK OF HEAD CALLER S AYS SHE IS VERY ANGRY BUT DOESNT NEED AMBO

URN: Date: Time: Location Reference:
1111 07/03/2015 17:26 7/7/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: C9799
 Classification: MISCELLANEOUS : INCIDENT
 Response: TELEPHONE RESOLUTION
 Result: ENQUIRY COMPLETED
 Closing Type L1: 5. ADMINISTRATION
 Closing Type L2: MESSAGES

Brief Details:

PARTY GOING TONIGH TILL 0400 HRS - THERE SECURITY ON THERE HOWEVER THERE IS GOING TO BE 400 PERSONS AT SIG TONIGHT

URN: Date: Time: Location Reference:
43 01/01/2016 00:10 7/7/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: [REDACTED]
 Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE
 Response: TELEPHONE RESOLUTION
 Result: ENQUIRY COMPLETED
 Closing Type L1: 3. PUBLIC SAFETY / WELFARE
 Closing Type L2: CONCERN/SAFETY/COLLPSE/INJ/TRAP

Brief Details:

00026/010116:STAFF FROM BAR ARE SETTING FIREWORKS OFF ON CAVERSHAM BRIDGE. CALLER THINKS THIS IS DANGEROUS AS THEY ARE GOING OFF IN THE ROAD. THERE IS NO SAFETY EQUIPMENT OR LIGHTING AND CALLER THINKS THIS IS A HAZARD

URN:	Date:	Time:	Location Reference:
<u>1306</u>	22/07/2016	16:59	7/7/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: OMER YUCEL
 Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE
 Response: IMMEDIATE
 Result: ENQUIRY COMPLETED
 Closing Type L1: 3. PUBLIC SAFETY / WELFARE
 Closing Type L2: CONCERN/SAFETY/COLLPSE/INJ/TRAP

Brief Details:

03275/220716:EX STAFF'S MEMBERS WERE HOLDING THE DOOR SO CALLER COULD NOT GET OUT OF HIS OFFICE. THEY HAVE NOW LET GO OF THE DOOR BUT STILL AT SIG

URN:	Date:	Time:	Location Reference:
<u>1837</u>	05/08/2016	23:11	7/7/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: [REDACTED]
 Classification: MISCELLANEOUS : INCIDENT
 Response: TELEPHONE RESOLUTION
 Result: ENQUIRY COMPLETED
 Closing Type L1: 5. ADMINISTRATION
 Closing Type L2: LOST/FOUND PROPERTY/FOUND PER

Brief Details:

04260/050816:BARTENDERS AT SIG HAVE TAKEN CALLERS SPECTACLES AND REFUSING TO RETURN THEM - CALLER HAS PAID FOR DRINKS

URN:	Date:	Time:	Location Reference:
<u>1056</u>	14/09/2016	16:08	7/7/346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99
 Caller: [REDACTED]
 Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE
 Response: TELEPHONE RESOLUTION
 Result: NO FURTHER POLICE ACTION
 Closing Type L1: 5. ADMINISTRATION
 Closing Type L2: MESSAGES

Brief Details:

02840/140916:PREVIOUS EMPLOYEE ON SCENE AND REFUSING TO LEAVE

URN: Date: Time: Location Reference:
92 02/10/2016 00:57 777346/5

ISLAND BAR & RESTAURANT

PIPERS ISLAND, CAVERSHAM BRIDGE, CAVERSHAM, READING, RG4 8AH

Beat Code: EA99

Caller: KENNETH NEWTON

Classification: CRIME : DOMESTIC VIOLENCE

Response: IMMEDIATE

Result: FORCE REPORT

Closing Type L1: 3. PUBLIC SAFETY / WELFARE

Closing Type L2: DOMESTIC INCIDENT

Brief Details:

00138/021016:FIGHT - MALE AND FEMALE - NO WEAPONS JUST FISTS - MALE POSS INJURED - NO AMB *** 43160274120 ***

URN: Date: Time: Location Reference:

1383 24/04/2014 20:13 7/7/259/48

THE ISLAND BAR

BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

Beat Code: EA46

Caller: OMER YUCEL

Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE

Response: URGENT ATTENDANCE

Result: ENQUIRY COMPLETED

Closing Type L1: 3. PUBLIC SAFETY / WELFARE

Closing Type L2: CIVIL DISPUTE

Brief Details:

03783/240414:EXEMPLOYEE - [REDACTED] - HAS A DISPUTE OVER HIS PAY AND HE WAS DISTURBING CUSTOMERS. HE HAS BEEN ASKED TO LEAVE BUT IS REFUSING. CALLER HAS TOLD HIM THAT POLICE ARE BEING CALLED BUT STILL REFUSING TO LEAVE

URN: Date: Time: Location Reference:

1262 25/05/2014 20:17 7/7/259/48

THE ISLAND BAR

BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

Beat Code: EA46

Caller: [REDACTED]

Classification: MISCELLANEOUS : NOISE/NUISANCE

Response: BY ARRANGEMENT

Result: NO FURTHER POLICE ACTION

Closing Type L1: 3. PUBLIC SAFETY / WELFARE

Closing Type L2: SUS CIRCUMSTANCE/INSEC PREM/VEH

Brief Details:

02648/250514:THE ISLAND OPPOSITE CROWN PLAZA HOTEL. THE VENUE IS PLAYING LOUD MUSIC. ALL THE DOORS ARE OPEN. SEEMS TO BE 2 SEPARATE SOUND SYSTEM S OPERATING.

URN: Date: Time: Location Reference:

196 02/11/2014 02:40 7/7/259/48

THE ISLAND BAR

BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

Beat Code: EA46

Caller: [REDACTED]

Classification: CRIME : ASSAULT/OTHER

Response: IMMEDIATE

Result: FORCE REPORT

Closing Type L1: 1. CRIME

Closing Type L2: VIOLENCE AGAINST THE PERSON

Brief Details:

00297/021114:CALLER HAS BEEN ASSUALTED BY A MALE IN NIGHT CLUB

URN: Date: Time: Location Reference:

16 21/12/2014 00:12 7/7/259/48

THE ISLAND BAR

BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

Beat Code: EA46

Caller: [REDACTED]

Classification: MISCELLANEOUS : INCIDENT

Response: URGENT ATTENDANCE

Result: ENQUIRY COMPLETED

Closing Type L1: 3. PUBLIC SAFETY / WELFARE
Closing Type L2: SUS CIRCUMSTANCE/INSEC PREM/VEH

Brief Details:

00005/211214:CALLER HAS CONCERNS FOR SIG BUILDING WHICH SEEMS TO BE SHAK ING DUE TO THE MUSIC AND THE AMOUNT OF PEOPLE.

URN: Date: Time: Location Reference:
274 05/04/2015 03:50 7/7/259/48

THE ISLAND BAR
BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

Beat Code: EA46

Caller:

Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE

Response: IMMEDIATE

Result: ENQUIRY COMPLETED

Closing Type L1: 3. PUBLIC SAFETY / WELFARE

Closing Type L2: SUS CIRCUMSTANCE/INSEC PREM/VEH

Brief Details:

GROUP MALES KICKING OFF

URN: Date: Time: Location Reference:
1631 01/10/2016 22:31 7/7/259/48

THE ISLAND BAR
BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

Beat Code: EA46

Caller: ~~XXXXXXXXXX~~

Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE

Response: IMMEDIATE

Result: NO FURTHER POLICE ACTION

Closing Type L1: 3. PUBLIC SAFETY / WELFARE

Closing Type L2: CONCERN/SAFETY/COLLPSE/INJ/TRAP

Brief Details:

03452/011016:FIGHT HAS BROKEN OUT SOME PEOPLE ARE BLEEDING

ID: 14942835 Tape Number: 288

THE ISLAND BAR
BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

URN: Date: Time: Location Reference:
196 02/11/2014 02:40 777259/48
Beat Code: EA46
Caller: XXXXXXXXXX
Classification: CRIME : ASSAULT/OTHER
Response: IMMEDIATE
Result: FORCE REPORT
Closing Type L2: VIOLENCE AGAINST THE PERSON
Closing Type L3: CRIME REPORT

Brief Details:
00297/021114:CALLER HAS BEEN ASSUALTED BY A MALE IN NIGHT CLUB

Force ID:	Res Type:	RD:	AS:	LS:	RC:	AI:	DW:	CI:
<u>7748</u>	AP					03:09	05:03	
<u>6830</u>	AP					03:09	05:03	
<u>7748</u>	AP	02:42	02:48	03:09				
<u>6830</u>	AP	02:42	02:48	03:09				

Details from incident log:

02:41 02/11/2014 C3071 FEMALE IS REPORTING SHE HAS BEEN ASSUALTED BY A MALE
 02:41 02/11/2014 C3071 .
 02:41 02/11/2014 C3071 DESC - BLACK MALE BIG BUILD RED BLAZER NAMED XXXXXXXXXX
 02:41 02/11/2014 C3071 XXXXXXXXXX .>>>> TOWARDS THE PRESINKED
 02:41 02/11/2014 C2064 .
 02:41 02/11/2014 C2064 WHERE IS CALLER PLEASE ?
 02:41 02/11/2014 C3071 .
 02:41 02/11/2014 C3071 CALLER IS VERY UPSET - SHE IS SAYING HER SISTER WAS ALSO
 02:41 02/11/2014 C3071 ASSUALTED BY THE MALE
 02:42 02/11/2014 C3071 .
 02:42 02/11/2014 C3071 CALLER IS CURRENTLY OUT THE FRONT OF THE CLUB - SHE IS
 02:42 02/11/2014 C3071 SWEARING AND SHOUTING
 02:42 02/11/2014 C3071 .
 02:42 02/11/2014 C3071 CALLER IS WEARING A BLACK ALL IN ONE SUIT HAS WET HAIR
 02:43 02/11/2014 C3071 .
 02:43 02/11/2014 C3071 SISTERS NAME - XXXXXXXXXX
 02:49 02/11/2014 C2064 EA113 - NO TRACE OF MALE
 02:49 02/11/2014 C2064 CALLER NOT COMINGT FORWARD - WILL CALL HER
 02:59 02/11/2014 C2064 EA113 - WITH AGGD AND 2 WITNESSES TO EA
 05:02 02/11/2014 C2744 *****
 05:02 02/11/2014 C2744 43140232632
 05:02 02/11/2014 C2744 COMMON ASSAULT
 05:02 02/11/2014 C2744 OIC P6830 HARRIS
 05:02 02/11/2014 C2744 URN CAN BE CLOSED
 05:02 02/11/2014 C2744 *****
 ***** NO TEXT IN CLOSED LOG *****

ID: 15026386 Tape Number: 289

THE ISLAND BAR
BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

URN: Date: Time: Location Reference:
 16 21/12/2014 00:12 777259/48
 Beat Code: EA46
 Caller: XXXXXXXXXX
 Classification: MISCELLANEOUS : INCIDENT
 Response: URGENT ATTENDANCE
 Result: ENQUIRY COMPLETED
 Closing Type L2: SUS CIRCUMSTANCE/INSEC PREM/VEH
 Closing Type L3: NO QUALIFIER

Brief Details:

00005/211214:CALLER HAS CONCERNS FOR SIG BUILDING WHICH SEEMS TO BE SHAK ING DUE TO THE MUSIC AND THE AMOUNT OF PEOPLE.

Time(mins) from +IC:	Despatch = 37	At Scene = 44			Leave Scene = 60			
Force ID:	Res Type:	RD:	AS:	LS:	RC:	AI:	DW:	CI:
<u>7244</u>	AP	00:50	00:57	01:12				

Details from incident log:

00:15	21/12/2014	C1299	.
00:15	21/12/2014	C1299	THE MUSIC IS LOUD AND CALLER WILL BE COMPLAINING TO EHO
00:15	21/12/2014	C1299	ON MONDAY BUT IS MORE CONCERNED FOR PEOPLE INSIDE AS THE
00:15	21/12/2014	C1299	BUILDING HAS A LOT OF GLASS AND FROM HER FLAT SHE CAN SEE
00:15	21/12/2014	C1299	IT SHAKING QUITE BAD.
00:15	21/12/2014	C1299	.
00:16	21/12/2014	C1299	CALLER THINKS THEY MAY HAVE TOO MANY PEOPLE INSIDE AND
00:16	21/12/2014	C1299	THAT AND THE LOUD MUSIC IS AN INCIDENT WAITING TO HAPPEN.
00:16	21/12/2014	C1299	.
00:17	21/12/2014	C1299	TRANSFERRED TO SEE IF WERE ABLE TO SEND SOMEONE OUT TO
00:17	21/12/2014	C1299	ASSESS?
00:33	21/12/2014	C6451	.
00:48	21/12/2014	C6451	.
01:12	21/12/2014	C6451	THIS IS AIO
			**** NO TEXT IN CLOSED LOG ****

ID: 16136491

THE ISLAND BAR
BRIDGE STREET, CAVERSHAM, READING, RG4 8AA

URN: 1631 Date: 01/10/2016 Time: 22:31 Location Reference: 7/7/259/48
 Beat Code: EA46
 Caller: XXXXXXXXXX
 Classification: MISCELLANEOUS : DISORDER/DISTURBANCE/DISPUTE
 Response: IMMEDIATE
 Result: NO FURTHER POLICE ACTION
 Closing Type L2: CONCERN/SAFETY/COLLPSE/INJ/TRAP
 Closing Type L3: NO QUALIFIER
 Brief Details:

03452/011016:FIGHT HAS BROKEN OUT SOME PEOPLE ARE BLEEDING

Force ID:	Res Type:	RD:	AS:	LS:	RC:	AI:	DW:	CI:
5381	AP		22:43	23:26				
7063	AP		22:43	23:26				
7377	AP				22:43			
7377	YQ	22:39			22:39			
6847	YQ	22:38	22:41	23:11				
7506	TF	22:34	22:40	22:52				
7314	TF	22:34	22:40	22:52				
7811	TF	22:34	22:40	22:52				
5381	AP	22:34			22:43			
7063	AP	22:34			22:43			

Details from incident log:

22:32 01/10/2016 C4791 *** THIS IS AT THE ISLAND BAR ON SIG ROAD ***
 22:32 01/10/2016 C4791 .
 22:32 01/10/2016 C4791 GROUP OF 5 PEOPLE ARE FIGHTING
 22:32 01/10/2016 C4791 .
 22:32 01/10/2016 C4791 ONE MALE IS COVERED IN BLOOD
 22:32 01/10/2016 C4791 .
 22:32 01/10/2016 C4791 ALL ARE MALE
 22:33 01/10/2016 C2522 JXD32?
 22:33 01/10/2016 C4791 .
 22:33 01/10/2016 C4791 THE FIGHT DOESNT LOOK LIKE IT WILL BE STOPPING ANYTIME
 22:33 01/10/2016 C4791 SOON
 22:33 01/10/2016 C4791 .
 22:33 01/10/2016 C4791 ONE MALE HAS BLOOD ALL OVER HIS FACE POSS BROKEN NOSE
 22:33 01/10/2016 C4791 .
 22:33 01/10/2016 C4791 SCAS WILL BE REQUIRED
 22:33 01/10/2016 C7565 EAS41 WILL GET N/SAFE UNITS
 22:34 01/10/2016 C3350 X61 - CALLING SCAS
 22:35 01/10/2016 C4791 .
 22:35 01/10/2016 C4791 CALLER IS NOT SURE WHAT THEY ARE FIGHTING ABOUT BUT THE
 22:35 01/10/2016 C4791 TWO GROUPS ARE NOT LEAVING SIG. NO SECURITY AT THE BAR SO
 22:35 01/10/2016 C4791 NO ONE IS ABLE TO BREAK THE FIGHT UP.
 22:35 01/10/2016 C7565 ET- CAN VIEW BRIDGE ONLY
 22:35 01/10/2016 C7565 CALLER STAFF?
 22:36 01/10/2016 C4791 .
 22:36 01/10/2016 C4791 CALLER STATES THE MEN THAT STARTED THE FIGHT ARE ON THE
 22:36 01/10/2016 C4791 VERANDER.
 22:36 01/10/2016 C4791 .
 22:36 01/10/2016 C4791 THEY ARE ALL WEARING WHITE SHIRTS WHIOCH NOW HAVE BLOOD
 22:36 01/10/2016 C4791 STAINES ON THEM.
 22:36 01/10/2016 C4791 .
 22:36 01/10/2016 C4791 CALLER WAS SOMEONE IN THE BAR HAVING A DRINK BUT HAS NOW

22:36 01/10/2016 C4791 CONTINUED ON HIS WAY AS HE DOESNT LIKE PEOPLE FIGHTING.
22:36 01/10/2016 C4791 .
22:37 01/10/2016 C4791 CALLER RELEASED AND HAS LEFT SIG.
22:37 01/10/2016 C3350 **SCAS : 1948**
22:38 01/10/2016 C4791 .
22:38 01/10/2016 C4791 CALLER STATED THAT THE FIGHT HAS CALMED DOWN FOR NOW AND
22:38 01/10/2016 C4791 IS JUST VOCAL HOWEVER THIS HAD HAPPENED EARLIER AND THEN
22:38 01/10/2016 C4791 THE MALES HAD KICKED OFF AGAIN AND STARTED FIGHTING.
22:38 01/10/2016 C4791 .
22:38 01/10/2016 C4791 CALLER IS SURE THAT THINGS WILL KICK OFF AGAIN SHORTLY.
22:39 01/10/2016 C7565 PLUS 4
22:39 01/10/2016 C3350 X61 - CALLING SIG NOW ON 6 [REDACTED] 90
22:40 01/10/2016 C3350 LINE RINGS OUT - NO VMAIL FACILTY
22:40 01/10/2016 C7565 ARV3 WEDDING HERE
22:41 01/10/2016 C7565 ARV3 FIGHT HAS BEEN CONFIRMED
22:52 01/10/2016 C7565 ALL QUIET
22:54 01/10/2016 C7565 ARV3-MOPS WALKED INTO THE WEDDING AND STARTED TO ORDER
22:54 01/10/2016 C7565 DRINKS- THIS RILED THE WEDDING GUESTS- ONE MALE HAD A
22:54 01/10/2016 C7565 MOUTH INJURY- BUT NO COMPLAINTS FROM ANYONE
22:55 01/10/2016 C3350 SCAS UPDATED
23:13 01/10/2016 C3350 EA101 - STILL ON SCENE
**** NO TEXT IN CLOSED LOG ****

APPENDIX 3

Notes from Performance meeting regarding Island Bar – 6th May 2015

Mike King (TVP), Peter Narancic (RBC), Simon Wheeler (TVP), Omar Yucel (DPS)

Meeting convened to discuss incident on 8th March 2015 URN 1111 7/3/15

– Numbers

A temporary event notice had been in place which stated that 200 persons would attend a function at the Island Bar.

On the evening of the TENS Police attended and recorded that 450 persons were at the location (6 door supervisors were employed).

Other issues discussed were doorbook not being completed.

Yucel was asked how it was possible that the numbers were so way in advance of those stated on the TEN.

OY – When we open as a restaurant we do not have door supervisors – so that may be why. Also on the night we do not think that they were correctly clocking people out. I think that we need to look at planning and increasing the capacity.

PN – Every three years your fire risk assessment must be updated which will detail capacity. When people are hiring you out you must be in control – you have to maintain your own figures for numbers in the venue; this you are told.

SW – You talk of increasing your capacity; with increased capacity comes increased responsibility – your track record is sporadic at best!

MK – I am looking at a set of conditions to bring the licence up to date which I will arrange with you to resolve these problems.

OY – We act only as a bar sometimes so am happy to work with Mr King on this.

OY - then confirmed that he uses a door company called LDG Security which was headed up by "Steve".

SW – Offered the comment that he was unimpressed with the management of the venue and stated that both the skill set of the management and general running of the premises must be improved as appeared appallingly inadequate at this time.

Shoulder No/Name: PC 5787 Wheeler **Station:** Reading **LPA:** Reading

Premises Name/Location: Island Bar, Pipers Island, Caversham, Reading	
Incident Date: 24/02/2016	Incident Time: 1710 hours
Command & Control URN: n/a	Crime Report(s):
CCTV Seized? n/a	
Sources of Information: Joint licensing visit with RBC	

Licensing visit to check all conditions are adhered to and to discuss an incident of disorder which occurred on the 20th December 2015.

Omar Yucel stated that he had been approached by [REDACTED] about putting on a previous private party and that because he did not want to take the booking he lied to [REDACTED] that the Police and Council had refused the TEN.

Yucel said that he had then been approached about another private booking which he took but then later found out again was backed by [REDACTED]; but by this time he had been threatened by him and was scared to tell him that he could not use the venue and therefore the event went ahead.

Yucel did not know the four licensing objectives, he could not show the CCTV in full working order and stated that currently 50% of the cameras were not working.

Could not produce a current fire risk assessment.

BIIAB training could not be proven for all staff.

Richard French from RBC is to provide a full report as to the conditions in breach.

TVP took drug swabs from the following locations which saw the following results:-

Male toilet ground floor - Positive - Cocaine 5.62
 Disabled toilet ground floor - Positive - Cocaine 4.03
 Female toilets (first and second floor) - Positive - Cocaine 3.05
 Tables and bar service area (First floor) - Positive - Cocaine 1.22

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
Omar yucel		DPS		

Shoulder No/Name: 5787 Wheeler

Station: Reading

LPA: Reading

Premises Name/Location: Island Bar & Restaurant, Caversham Bridge, Reading, Berkshire

Incident Date: 07/09/16

Incident Time: 1100 hours

Command & Control URN:
Crime Report(s):
CCTV Seized? N

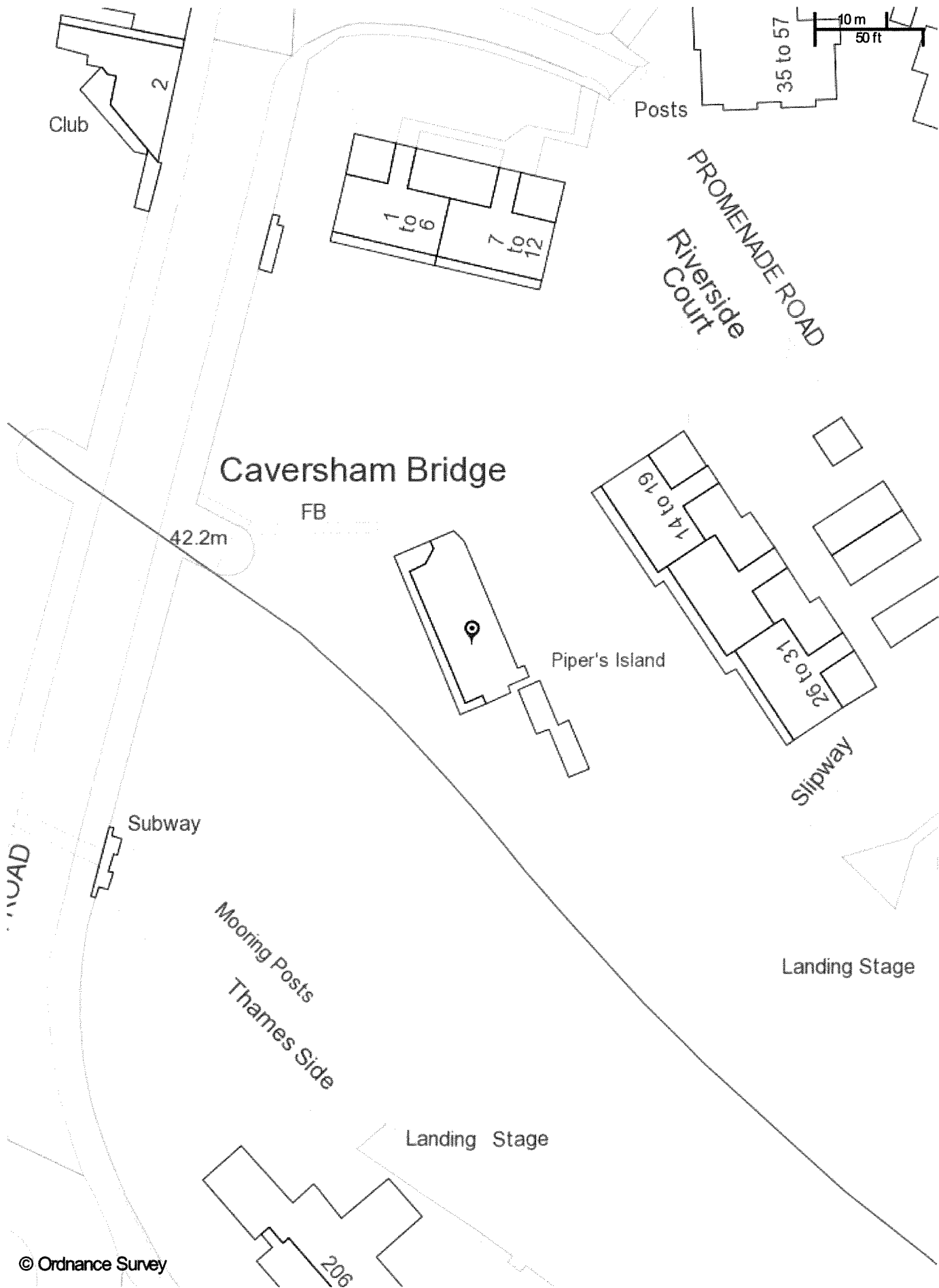
Sources of Information: RBC/TVP Joint Inspection - Peter Narancic (RBC) - Simon Wheeler (TVP)

Inspection of Licence conditions -

- 1) Page 7 condition 2 - Not complied with.
- 2) Page 7 condition 6 - Levels of occupancy are not recorded (fire risk assesment not available)
- 3) Page 8 condition 1 (Top set) - Not complied with.
- 4) Page 8 condition 4 (Top set) - Not fully complied with.
- 5) Page 9 condition 10 - Questionable standard of training.
- 6) Page 9 condition 12 - Not complied with.
- 7) Page 9 condition 16 - Not fully complied with.

- 1) In relation to employment of Door supervisors on Friday and Saturday DPS confirmed they are not always employed when the premises is open from 1930 hours onwards. DPS stated "THIS IS A RESTAURANT SO I DON'T NEED IT".
- 2) DPS showed confusion over how capacity is monitored on both levels of the business and confirmed clickers were not used to manage levels as stated on the licence. A current valid fire risk assesment was not available for us to see to confirm capacity beyond that set out in this condition.
- 3) No evidence was supplied to show that the DPS was monitoring noise levels and had no records to support that noise checks were being completed. The DPS did state in relation to noise "THE ONLY PROBLEM I GET WITH NOISE IS SOMETIMES DURING EVENTS WHEN THE DJ'S DO NOT LISTEN TO ME". DPS then stated in this situation he would turn the music off at the power source.
- 4) Not all exits had notices.
- 5) Training was not being sufficently supplied at source by the venue. DPS was relying on historical BIIAB level training for two members of staff received prior to working at the premises. Although he did not have proof that all staff members had at least been trained to that standard.
- 6) DPS confirmed that regular training was not being refreshed every four months. A basic initial one page training sheet was shown for one person which was incorrectly completed in relation to the venues age verification policy.
- 7) DPS stated that two staff members had passed the qualification prior to their employment at the premises and we were shown their certificates dated 14th May 2015 and 25 July 2010. Two further employees including the DPS were personal licence holders, and one other employee (part time) could not be proven to have completed training to this standard.

As there continues to be concerns over a number of licence conditions not being complied with and the breach such as that seen in number (1) is a wilful decision by the DPS to simply disregard the condition and not comply with it; this Gen 40 to be submitted for urgent attention of RBC licensing with consideration for immediate further action to ensure compliance.



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LICENSING ACT 2003 PREMISES LICENCE - PART A

Reading Borough Council being the Licensing Authority under the above Act,
HEREBY GRANT a PREMISES LICENCE as detailed in this licence.

Premises Licence Number	LP9000384
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Premises Details

Trading name of Premises and Address	
Island Pizza & Grill Pipers Island Caversham Bridge Caversham Reading, Berkshire RG4 8AH	
Telephone Number	0118 947 9530

Where the Licence is time limited the dates the Licence is valid
N/A

Licensable Activities

Licensable Activities authorised by the Licence
Performance of Live Music - Indoor Playing of Recorded Music - Indoor Performance of Dance - Indoor Late Night Refreshment - Indoor Sale of Alcohol by Retail - On & Off the Premises

Authorised Hours for Licensable Activities

The times the licence authorises the carrying out of licensable activities	
Hours for the Performance of Live Music	
Monday	from 1800hrs until 2400hrs
Tuesday	from 1800hrs until 2400hrs
Wednesday	from 1800hrs until 2400hrs
Thursday	from 1800hrs until 2400hrs
Friday	from 1100hrs until 0100hrs
Saturday	from 1100hrs until 0100hrs
Sunday	from 1800hrs until 2400hrs
Live Music shall be permitted outdoors between 0900hrs and 2100hrs Monday to Sunday only. It shall be unamplified and for one hour a day only.	

Hours for the Playing of Recorded Music

Monday from 1100hrs until 2400hrs
Tuesday from 1100hrs until 2400hrs
Wednesday from 1100hrs until 2400hrs
Thursday from 1100hrs until 2400hrs
Friday from 1100hrs until 0100hrs
Saturday from 1100hrs until 0100hrs
Sunday from 1100hrs until 2400hrs

Hours for the Performance of Dance

Monday from 1800hrs until 2400hrs
Tuesday from 1800hrs until 2400hrs
Wednesday from 1800hrs until 2400hrs
Thursday from 1800hrs until 2400hrs
Friday from 1100hrs until 0100hrs
Saturday from 1100hrs until 0100hrs
Sunday from 1800hrs until 2400hrs

Hours for the Provision of Late Night Refreshment

Monday from 2300hrs until 2400hrs
Tuesday from 2300hrs until 2400hrs
Wednesday from 2300hrs until 2400hrs
Thursday from 2300hrs until 2400hrs
Friday from 2300hrs until 0100hrs
Saturday from 2300hrs until 0100hrs
Sunday from 2300hrs until 2400hrs

Hours for the Sale by Retail of Alcohol

Monday from 1100hrs until 2400hrs
Tuesday from 1100hrs until 2400hrs
Wednesday from 1100hrs until 2400hrs
Thursday from 1100hrs until 2400hrs
Friday from 1100hrs until 0100hrs
Saturday from 1100hrs until 0100hrs
Sunday from 1100hrs until 2400hrs

That the terminal hour for all licensable activities on New Years Eve be extended until 0400hrs on New Years Day.

Opening Hours

Hours the Premises is Open to the Public

Monday from 1100hrs until 2400hrs
Tuesday from 1100hrs until 2400hrs
Wednesday from 1100hrs until 2400hrs
Thursday from 1100hrs until 2400hrs
Friday from 0900hrs until 0100hrs
Saturday from 0900hrs until 0100hrs
Sunday from 1100hrs until 2400hrs

Reading Festival Bank Holiday Weekend the premises permitted to open at 0800hrs.
Licensable activities on New Years Eve be extended to 0400hrs on New Years day.

Alcohol

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Sale of Alcohol by Retail - On & Off the Premises

Premises Licence Holder

Name, (registered) address of holder of premises licence

Name: Reading Island Bar Ltd
Address: Pipers Island, Caversham Bridge, Caversham, Reading, Berkshire
RG4 8AH

Additional Details

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Name: Mr Omer Yucel
Address: Pipers Island, Bridge Street, Caversham, Reading, RG4 8AH

Designated Premises Supervisor

Personal Licence number and issuing authority of personal licence held by the designated premises supervisor where the premises licence authorises the supply of alcohol

Personal Licence Number: 05/00582
Issuing Authority: Royal Borough of Windsor and Maidenhead

This Licence shall continue in force from 08/09/2016 unless previously suspended or revoked.

Dated: 21 September 2016

Head of Environment & Neighbourhood Services



Mandatory Conditions

Supply of Alcohol

To be applied where a premises licence authorises the supply of alcohol

- 1 No supply of alcohol may be made under the premises licence:-
 - a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended
- 2 Every supply of alcohol made under the premises licence must be made or authorised by a person who holds a personal licence.

Film Exhibitions

To be applied only where a premises licence or club premises certificate authorises the exhibitions of films

- 1 The admission of children to any exhibition of any film must be restricted in accordance with section 20 of Part 3 of the Licensing Act 2003.
- 2 In the case of films which have been classified by the British Board of Film Classification admission of children to films must be restricted in accordance with that classification.
- 3 In the case of films which have not been classified by the British Board of Film Classification, admission of children must be restricted in accordance with any recommendation made by the Licensing Authority.

Door Supervisors

To be applied where a premises licence or club premises certificate includes a condition that any person must be at the premises to carry out a security activity. [Except premises with a premises licence authorising only plays or films or premises used exclusively by a club].

- 1 Each individual present at the licensed premises to carry out a security activity must be licensed by the Security Industry Authority.

Responsible Drink Promotions (commencement date 01/10/2014)

1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Supply of Tap Water (commencement date 01/10/2014)

1. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification Policy (commencement 01/10/2014)

1. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

2. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

Drink Measurements (commencement date 01/10/2014)

1. The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

Minimum Permitted Pricing (commencement 28th May 2014)

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1—
 - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) “permitted price” is the price found by applying the formula—
$$P = D + (D \times V)$$
where—
 - (i) P is the permitted price,
 - (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) “valued added tax” means value added tax charged in accordance with the Value Added Tax Act 1994

Annex 2

Conditions Consistent with the Operating Schedule

General

1. All staff shall be adequately trained to meet the requirements of the licensing objectives.
2. A minimum of two door supervisors shall be on duty from 1930hrs until close on every Friday and Saturday night.
3. Every function or event of 50 or more guests where food is ancillary to the function or event a door supervisors will be employed.
4. Where amplified music is played in the restaurant, the outside doors to the restaurant will remain closed during the period of amplification.
5. Persons who appear to be under the age of 25 will be required to provide proof of age if they wish to purchase alcohol
6. Capacity figures agreed with the fire service
Ground floor 100 Persons. First floor 100 Persons.

Conditions attached after a hearing by the Licensing Authority

1. No music noise shall emanate from the premises after 2100hrs.
2. Refuse, such as bottles, must be disposed of between 0700hrs and 2300hrs only.
3. During opening hours, the licensee, or nominated representative, shall be available to receive and respond to nuisance related complaints. A contact number shall be readily available to residents upon request.
4. Clearly legible and suitable notices shall be displayed at all exits requesting customers to respect the needs of local residents and to leave the premises and area quietly.

Conditions attached after a Consent Order issued by Reading Magistrates Court 15th June 2011

1. A digital CCTV system shall be installed incorporating recording and viewing facilities. Any recording shall be retained and stored in a suitable and secure manner for a minimum of 31 days with time and date impressed.
2. The CCTV coverage shall include coverage of all public entrances and exits from the premises, the area directly in front of the entrance to the premises, the till area and all the areas where alcohol is stored and displayed.
3. The CCTV system shall be installed to ensure the quality of the recordings and recorded images and a complete audit trail maintained.
4. The CCTV system shall comply with all other essential legislation and in particular that signs informing of the CCTV recording are prominently displayed.
5. The CCTV system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity or until closed to members of the public.
6. All staff on duty are to be trained in the use of the CCTV viewing facility so that the Police or Local Authority Officers can view the images upon the premises upon immediate request.
7. There must be someone at the premises who can download the images and provide a copy recording or at request by the Police or Local Authority Officer immediately upon the request of a police officers of at least the rank of Inspector.
8. The premises shall at all times operate a Challenge 25 policy to prevent any customers who attempt to purchase alcohol and who appear to the staff member to be under the age of 25 years without having first provided identification. Only a valid British driver's licence showing a photograph of the person, a valid passport or proof of age card showing the 'PASS' hologram are to be accepted as identification. This may include other forms of identification introduced by the Government or Local Authority at any future period, i.e Identity Cards.

9. All refusals of sales of alcohol or other age restricted products are to be recorded in a refusal register.
10. Reasonable and adequate staff training to be carried out and properly documented in relation to: i) dealing with incidents and prevention of crime and disorder: ii) sale of alcohol to underage persons, over 18 purchasing for underage, drunks, etc, prior to being allowed to sell alcohol.
11. All training records, incident and refusal registers are to be retained for 12 months and made available to Police and Local Authority licensing officers upon reasonable request (incident book/refusal register may be one of the same).
12. The Premises Licence Holder or Designated Premises Supervisor shall ensure staff receive training on a regular basis, every four months in relation to the Licensing Objectives contained within the Licensing Act 2003 for those authorised to sell alcohol. Written proof of training shall be recorded and maintained.
13. The Premises Licence Holder shall maintain an alcohol policy.
14. All door staff will comply with SIA requirements relating to the wearing of 'High Visibility' arm bands to incorporate displaying their SIA registration badges and the head doorman shall complete an incident log at the end of every shift, which shall include the following information:
 - a) all crime and disorder reported to the venue
 - b) all ejections of patrons
 - c) seizures of drugs or offensive weapons
 - d) the full name and registration number of any SIA door person who has been involved in dealing with any of the above matters
 - e) a description of the alleged offender and/or his/ her name if known
15. The Premises Licence Holder shall keep and maintain a register of door supervisors. The register will show the following details:
 - a) The name, address and registration number of all door supervisors working at the premises
 - b) SIA registration number
 - c) Date and time that the door supervisor commenced duty, countersigned by the Designated Premises Supervisor or Duty Manager
 - d) Any occurrence or incident of interest must be recorded giving names of the door supervisors involved
 - e) Date and time the door supervisor finished work, countersigned by the Designated Premises Supervisor or Duty Manager
 - f) The door supervisor register must be kept at the licensed premises and be available for inspection by Thames Valley Police or an authorised officer from Reading Borough Council and shall be retained for a period of six months from the date of the event.
16. All persons authorised to sell alcohol shall be trained to the BIIAB Level 1 award in responsible alcohol retailing (ARAR) or another similar equivalent.
17. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.
18. Notices shall be prominently displayed advertising the Challenge 25 policy.
19. The Designated Premises Supervisor will display in a prominent position a copy of the policy on checking proof of age.

20. All bottled beers shall be decanted into polycarbonate drinking vessels or toughened glass except in the case of drinks consumed by persons taking a substantial table meal will be permitted to be used at the premises.

21. Outdoor Live Music shall be unamplified, only on the premises and for only one hour a day.

Annex 4

Plans

As plan no. 04/18/03 & 04/18/04 dated September 2004